DATA. TRENDS. INSIGHTS.

NCO

# **GETTING INVOLVED**

## How people make a difference

DONATION

WEG

### ACKNOWLEDGEMENTS

## Published by NCVO

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## FOREWORD

As minister for civil society, I am delighted to write the foreword to this new NCVO report, *Getting Involved*. Encouraging participation is one of the key strategic priorities for the Department for Digital, Culture, Media and Sport (DCMS). That's because we know that participation in cultural, sporting and wider civil society activity is vital to our long-term goal to drive growth, enrich lives and promote Britain to the world.

The report evidences the rich tapestry of participation across Britain, detailing the who, what, where of participation and how trends have changed over time. It should be celebrated that three in five adults volunteer at least once a year and that we've seen a steady increase in young people's volunteering over recent years. Promoting social and community action at all ages, in particular volunteering, is a priority for us. That's why we've invested to grow the National Citizen Service, closely supported the #iwill campaign and helped to identify and accelerate more than 215 high-impact volunteering initiatives through the Centre for Social Action like in health and care.

The facts should cause us to give thanks to the 700,000 charity trustees and the fully

half of the population who are members of clubs, including the 15% who are sports club members, that make active participation possible for all. The evidence also shows that community action – people participating in place – is an important trend, from the one-fifth already involved in local social action, to the now £100m in community shares and the growth in community shops and pubs. DCMS will continue to support this, from expanding Community Organisers, to the Cultural Development Fund and Sport England's Local Delivery Pilots.

The report highlights where more progress may be needed: improving the diversity of those who participate, encouraging more volunteering later in life and making the most of emerging digital and technology trends.

That's why this contribution from NCVO is so timely. I can see the close connections across participation in sports, culture and civil society as a whole and there is much to learn from common efforts. Over the coming months I look forward to continuing the conversations with everyone involved in civil society and beyond. Finally, I would like to thank the NCVO team for putting in the time and effort to prepare this excellent report.

Trung Carl

Tracey Crouch Minister for Sport and Civil Society





This publication aims to give an overview of the different ways that people get involved in society. We've drawn on a range of sources to look at questions like who gets involved, how and where they get involved and whether participation has changed over time. It forms part of our Almanac series of publications that aim to inform and shape contemporary public policy on civil society. I'm pleased to say that people's willingness to get involved in their communities and try to improve their world is as strong as ever, and it's something we should take every opportunity to celebrate.

But there are challenges. Among the most striking presented within this compendium is the question of diversity in formal volunteering. A notable divide continues to exist, with the wealthier and better educated people more likely to become engaged in formal volunteering. NCVO has committed to be bold for volunteering and among our aims is to show the benefits of volunteering for our public services. But with overall volunteering levels remaining static, it's clear that organisations of all kinds will need to innovate in the sort of volunteering opportunities they are offering in order to grow their levels of volunteering. Many are already thinking about and doing this, and we should all seek to learn from them.

We'll be reflecting more on the data contained here over the coming months. In the meantime, I hope you find *Getting Involved* as valuable as I have, and I would warmly welcome your thoughts.

Karl Wilding Director of Public Policy and Volunteering NCVO



## EXECUTIVE SUMMARY

Drawing upon trends, facts and statistics from a range of sources, this publication looks at whether participation has changed over time, who gets involved and how and where people get involved.

## There is no overall decline of participation

Whether people's involvement and contribution to society has changed over time varies according to activity. While levels of volunteering and charitable giving have remained relatively stable, membership rates have fallen for many types of organisation, including trade unions, religious organisations and tenants' associations. Membership to political parties has experienced a sharp drop since the 1980s, however the Labour party has seen a significant increase in numbers since 2015. Political participation more generally has been in decline for many years, but recently voter turnout has picked up. One area that has grown significantly is ethical consumerism, which is based more on individual actions and is perhaps more embedded in people's everyday lives or driven by lifestyle choices. Looking at trends over time remains difficult because

'Over one in four people formally volunteer once a month and about one-fifth of the UK population is involved in social action in their local community.'

surveys and metrics with a time series may not capture new activities (such as online activities) and potentially miss out on people who are engaged.

## People get involved in a huge variety of activities

Around half of the population is a member of an organisation with sports clubs being the most popular type of membership organisation. Over one in four people formally volunteer once a month and about one-fifth of the UK population is involved in social action in their local community. People are also engaged in different types of political action, ranging from voting and campaigning to signing petitions or taking part in demonstrations. More than 60% of people donate to charity within one year, and large amounts of money for good causes are raised through various channels, including mass participation and individual fundraising campaigns. People are also making statements on the kind of society they want to live in by consuming in a more ethical way, purchasing ethical goods, recycling or sharing skills.

## People are engaged almost everywhere

People get involved in many different ways in their local community but also at national or international levels. Generally, people feel that they have more influence at a local level than at a national level and one in five people are engaged in local social action. Significant amounts are raised every year for causes abroad and international disasters. Many community groups and charities, and the services they provide, are highly dependent on the involvement of people who willingly give their time for free. But people don't just volunteer in the voluntary sector, the numbers of people involved in public services are also significant: over three million people volunteer in the health and care sector, about 300,000 are school governors and about 100,000 help run libraries. Given

that overall levels of volunteering have remained stable for a long period, it may be necessary for public services to innovate if they are to attract more volunteers.

#### Online opportunities are growing

Technology has continued to add to an increasing diversity of activities. Social media and online tools have helped to mobilise large numbers of people all around the globe, sometimes through effectively linking online and offline activities. Virtual volunteering has provided people with flexible opportunities, giving them more scope to volunteer when it suits them. For now, cash still remains the most common way that people give to charity, but technology has led to new ways of giving money, including crowdfunding platforms, digital currency, contactless payments and many more. Some critics suggest that the impact of online participation or what some

'Social media and online tools have helped to mobilise large numbers of people all around the globe.' have called 'slacktivisim' is limited. However, technology has shown at times that it can disrupt some of the mechanisms that previously prevented people from getting involved and help offline participation reach its full potential.

## In terms of people, participation lacks diversity

While there is great diversity of activities, the picture is quite different when looking at who is involved. Even though overall numbers of people involved are significant, the levels and types of involvement vary a lot according to demographics. The largest differences concern socio-economic status and education, with people in higher social grades and a higher level of education being more likely to get involved. Additionally, a disproportionate amount of time is given by only a small group of people, the civic core. Formal activities (volunteering through a group or organisation, trusteeship, voting or campaigning) are more exclusive and predominantly attract people from more well-resourced and highly educated backgrounds. Over the last decade there has been minimal change in the demographics of who gets involved,

'Formal activities are more exclusive and predominantly attract people from more wellresourced and highly educated backgrounds.'

despite technology removing some of the barriers to getting involved and offering opportunities that are less formal.

## Context is key to understanding involvement

Individual and wider context is key to understanding why, how and when people get involved. Participation isn't linear but changes according to people's life course, age, personal situation, motivations and interests. Three-quarters of people move in and out of volunteering and do not volunteer consistently over time. Who gets involved also reflects wider social and economic trends. For example, patterns of income distribution impact upon who gets involved in activities such as charitable giving and ethical consumerism, and people in low-paid jobs or under pressure to care for others might not be able to find the time to volunteer. Additionally, the activities that men and women get involved in mirror existing gender divides in society.

## INTRODUCTION

This publication draws together trends, facts and statistics relating to participation from a range of different sources. It forms part of our Almanac series of publications that aim to inform and shape contemporary public policy on civil society. The publication is divided into four sections.

#### Is participation changing?

This section focuses on trends in people's involvement, including volunteering, charitable giving, political engagement and ethical consumerism.

This section looks at the different activities people can get involved in, ranging from volunteering and social action, to political engagement, campaigning, charitable giving and ethical consumerism.

## What do people do?





This sections looks at the people who participate and the differences in demographics, including gender, age, ethnicity, social class and education, religion, and disability.

#### Where do people get involved?

People can get involved in a wide variety of spaces and places, including institutions and buildings. This section also looks at participation in different sectors, across the country, around the world and online.

## HOW DO PEOPLE GET INVOLVED?

There are many ways of talking about how people get involved. At NCVO, we have opted for a very broad understanding of participation that is inclusive of a wide range of activities.

#### Public participation

The engagement of people with the various structures and institutions of democracy. Key to public participation is the relationship between people and the state.

#### For example:

- voting
- responding to a government consultation
- signing a petition
- taking part in a protest.

### For example:

- donating money to charity
- boycotting a product
- making ethical purchases
- raising money for a cause.

#### Individual participation

The individual choices and actions that people make as part of their daily lives and that are statements of the kind of society they want to live in.

#### Social participation

The collective activities that people may be involved in. The associations people form between and for themselves are at the heart of social participation.

#### For example:

- being a member of a community group
- volunteering at a hospice
- being trustee of a charity.

## **POLICY TIMELINE 2010-2017**

etting and Barring Scheme eview of the Vetting and Barring cheme set to create a slimmed- own version of the scheme.	control over housing and planning dec <b>Strategic vision for volunteering</b> Sets out the coalition government's lo vision for social action and volunteerin health and social care. <b>National Citizen Service</b> First National Citizen Service (NCS) I over the summer.	term First annual Community Life Survey by the Cabinet Office to look at trends in volunteering, charitable giving, local action and well-being. Health and Social Care Act 2012	<ul> <li>Electoral Registration and Administration Act 2013</li> <li>Amends electoral law and introduces Individual Electoral Registration for voters.</li> <li>The Department of Health's Health and Social Care Volunteering Fund (HSCVF)</li> <li>To increase investment in volunteering in health and social care.</li> <li>#iwill campaign</li> <li>Set up by Step Up to Serve in response to the In the Service of Others: A vision for youth social action by 2020 report. The campaign aims to make social action part of life for as many 10–20 year olds as possible.</li> </ul>
0 20 ansparency of Lobbying, Non- ind Trade Union Administration troduces measures to more closely re- impaign spending and activity by those ection or registered as political parties <b>HS England launches the Five</b> hared vision for the future of the NHS lationships with patients and community immunity volunteering. <b>Inal report of Call to Action Pro</b> complemental need for a regular bunteer complaints and calls for organ e Hodgson and PASC recommendat	egulate election se not standing for es. • Year Forward View IS, including new nities and encouraging rogress Group atory system for inisations to respond to	<ul> <li>that eed isqualify individuals from acting as trustees.</li> <li>oCS and Nesta launch Second Half Fund</li> <li>Three grant funds totalling £4m to encourage people over 50 to volunteer alongside public services.</li> </ul>	<ul> <li>2013</li> <li>National Citizen Service Act 2017 To secure the future of the NCS and make it more accountable to parliament and the public.</li> <li>Policing and Crime Act 2017 Enables chief officers to confer a range of powers on staff and volunteers.</li> <li>House of Lords Select Committee on Charities Report Sets out recommendations on how to improve governance, increase diversity of trustees and increase volunteering.</li> <li>Full Time Social Action Review Set up by DCMS on how to increase participation in full-time social action.</li> <li>Care Quality Commission (CQC) includes volunteering in key lines of inquiry for assessments</li> </ul>

## IS PARTICIPATION CHANGING?

## Membership rates have generally fallen, with some exceptions

In the case of membership of political parties and trade unions, there has been a sharp decrease since the 1970s, although membership of the Labour party has increased significantly in recent years. Membership levels for other types of organisations, such as sports clubs and religious groups, have also dipped over time, although professional organisations have seen some growth in membership.

#### Voter turnout has picked up

While the downward trend in voter turnout had raised concerns about political disengagement, particularly in the early 2000s, recent turnout figures tell a different story. The 2017 general election had the highest turnout rate at a general election since 1997. It's worth noting though that the highest recent turnout rates were recorded for single-issue votes at the EU and Scottish referendums.

## Civic engagement proves difficult to cultivate

Despite a policy emphasis on devolution

and localism, civic activism which relates to involvement in local decision making and service provision has remained largely stable since 2005. In addition, engagement in local consultations and other forms of engagement in democratic processes have gradually decreased over the same period.

## However, levels of volunteering remain consistent ...

Volunteering rates have remained relatively stable since 2001. Just over one in four people formally volunteer (give unpaid help through a club or organisation) at least once a month. This is the same proportion of people as in 2001. In contrast, formal volunteering in the 16–25 age group has been increasing since 2011/12. This age group is now the most likely to be undertaking formal volunteering.

## ... and the public continues to support charities financially

Charitable giving appears to have fluctuated over the last decade but this could be due to changes in survey methodology. Overall, the general public's willingness to give to charity has remained strong despite difficult economic circumstances.

## Ethical consumerism continues to grow

While other areas have decreased or remained stable, there was a significant growth in ethical consumerism. This could be driven by actions that are more embedded in people's everyday lives or by other lifestyle choices like being healthier.

## Caution is needed when discussing trends

Looking at how people's level of involvement has changed over time is particularly challenging because there are so many different activities to cover and surveys with a long enough time series are scarce. Some surveys have changed their methodology and this makes comparisons year on year difficult. In addition, most of these surveys do not fully capture new ways of getting involved (eg online activities).

## VOLUNTEERING

Rates of regular and irregular volunteering have remained stable since 2001. The same proportion of people formally volunteer (giving unpaid help through a club or organisation) once a month in 2001 and 2015/16 (27%). Informal volunteering (giving unpaid help to someone who is not a relative) is slightly more volatile, particularly irregular informal volunteering which currently stands at 60%, down from a 2005 peak of 68%.

#### Citizenship Survey; Community Life Survey

### YOUNG PEOPLE VOLUNTEERING

Rates of formal volunteering among young people (16–25) have seen a steady increase in recent years. These increases may have been influenced by a number of factors including the establishment of youth-focused volunteering programmes (eg the National Citizen Service), the 2012 Olympic Games and a tough employment market.



2013.14

2012-13

## **MEMBERSHIP**

BHPS (1997 & 2007); Understanding Society survey (2015)

### POLITICAL PARTIES

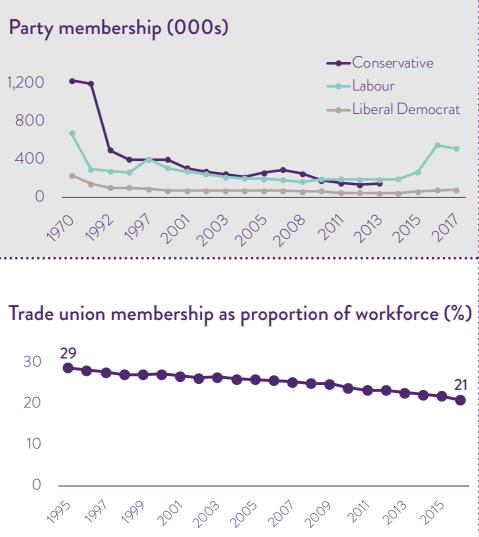
Membership of the three main political parties has been in decline since the 1970s. However, since 2014 the Labour party has seen a rapid growth in membership, reaching 554,000 members in 2016 although this also includes affiliated supporters.

Keen & Apostolova (2017) Membership of UK political parties, Briefing Paper No. SN05125

### TRADE UNIONS

In 2015 membership of trade unions stood at 6,949, the lowest level recorded since 1940. This represents a 38% decrease from 1970, when union membership peaked. Trade union membership as a proportion of the workforce has also dropped to 21% in 2016.

Labour Force Survey (2016) & Department of Employment Statistics Division (1892–1974); Certification Office (1974–2015)



### TYPES OF ORGANISATION

Memberships of sports clubs, religious groups and tenants/residents groups have fallen since 1997. However, membership of professional organisations is now higher than it was in both 1997 and 2007.

Membership by type of organisation (%)



Is participation changing?

59 61 65 66 69

2005

Apostolova, V. et al. (2017) General Election 2017: results and

analysis. House of Commons, Briefing Paper CBP 7979

2007

2010

201>

Turnout at general elections 1970-2017 (%)

2002

<661

<861

79 73 76 73 75 78 71

1983

6<61

Feb 1974

~6

Oct 1974

## **POLITICAL ENGAGEMENT**

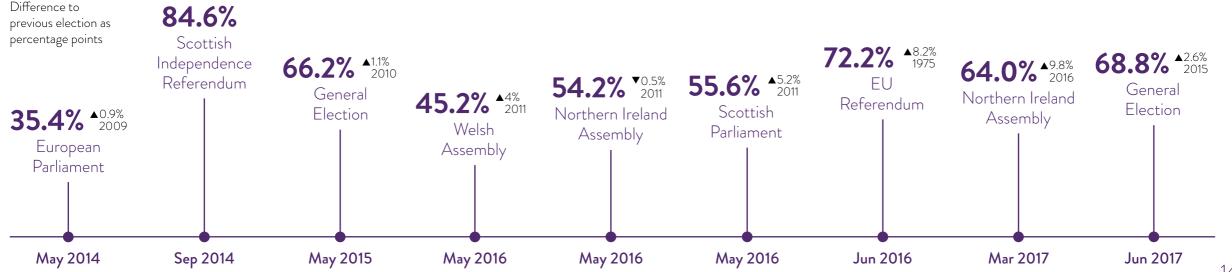
### VOTING

Voter turnout is seen as a key indicator of political engagement and has decreased in the UK over the past decades. Although there were slight increases at the last four general elections, turnout remained below that of post-war general elections up to 1992. Turnout at the June 2016 EU referendum was 72.6%, higher than any UK general election since 1992. Certain groups, including young people, ethnic minorities and DE social grades<sup>1</sup>, are less likely to vote than others. However, in the latest general election in 2017, the turnout among the 18–24 age group saw the largest change, increasing from 38% to 54%.

1 See Appendix I for an explanation

Audickas, L., Hawkins, O., & Cracknell, R. (2017) UK Election Statistics: 1918-2017. House of Commons, Briefing Paper CBP7529.; Apostolova, V. et al. (2017) General Election 2017: results and analysis, House of Commons, Briefing Paper CBP 7979; Ipsos MORI (2017) How Britain voted in the 2017 election.

#### Turnout at major elections and referendums 2014-2017



## **CIVIC ENGAGEMENT**

Beyond voting, there are a number of other types of civic activity that people get involved in. These can range from signing a petition to being a local councillor. Rates of civic participation have dipped in recent years and civic consultation has also seen a gradual decline since 2005. Civic activism has remained stable over time.

#### Community Life Survey definitions

#### **Civic participation**

Wider forms of engagement in democratic processes, such as contacting an elected representative, taking part in a public demonstration or protest, or signing a petition.

#### Civic consultation

Active engagement in consultation about local services or issues through activities such as attending a consultation group or completing a questionnaire about these services.

#### Civic activism

Involvement in direct decision making about local services or issues, or in the actual provision of these services by taking on a role such as a local councillor or school governor.



#### Proportion of people who have taken part in some form of civic engagement within the last year

Citizenship Survey; Community Life Survey

30

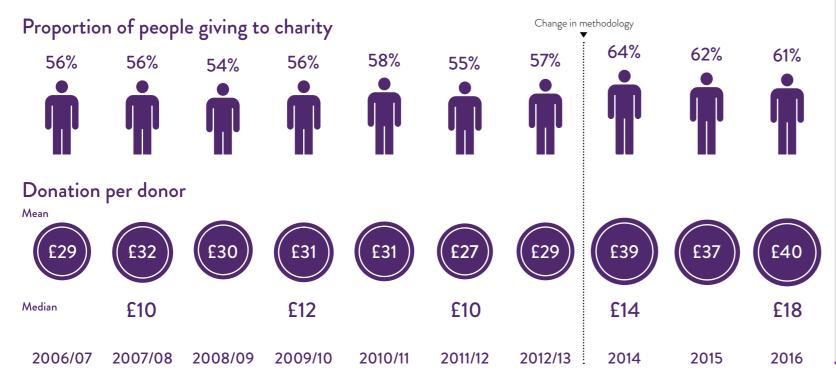
20

10

## **CHARITABLE GIVING**

Charitable giving is influenced by a range of internal and external factors. People's motivations and relationship to a charity, as well as a country's economic situation, inflation rates and unemployment rates can impact the level of giving. Despite there being real-term drops in both take-home pay and disposable income during the last 10 years, the public's determination to give to charity has remained strong. Between 2006/07 and 2016, the proportion of people giving in the last year has remained relatively stable (between 54% and 61%), as have the total amounts donated by individuals to the voluntary sector.

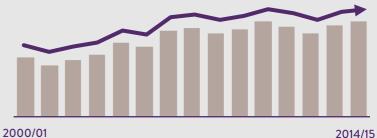
CAF (2017) UK Giving 2017; CAF (2016) Gross domestic philanthropy: An international analysis of GDP, tax and giving,; NCVO UK Civil Society Almanac 2017



#### Total amounts given to charities

Income from individuals made up 45% of the total income of UK charities in 2014/15. Donations provided the largest share of the income that voluntary organisations received from individuals: they have increased since 2000/01 and were £7.6bn in 2014/15.

#### Individual donations to UK voluntary sector (£m)



A survey of individuals' charitable giving behaviour estimates that a total of £9.7bn was given to charity by individual donors in 2016. Different methodologies and data sources mean that these estimates differ from each other.

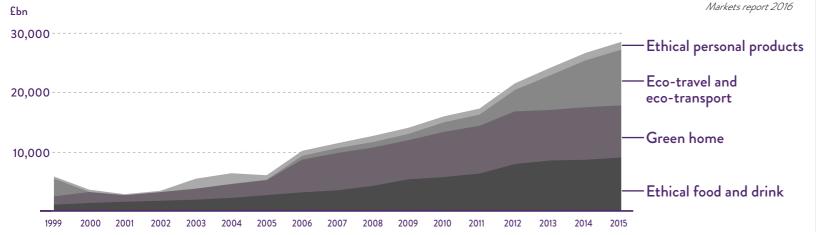
CAF (2017) UK Giving 2017; NCVO UK Civil Society Almanac 2017

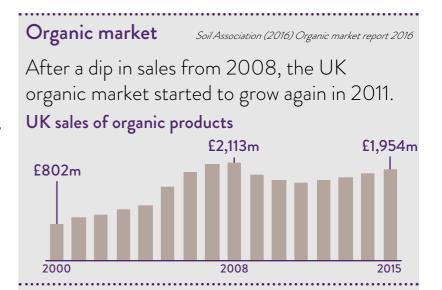
## **ETHICAL CONSUMERISM**

Over the last 15 years, ethical consumer markets have continued to grow and move into new product areas, eg ethical jewellery, or new forms of consumerism such as 'co-consumption' (people sharing items rather than purchasing them). For three years, there has been a decline in personal boycotts, while most ethical markets have grown or remained stable. Over the last few years, eco-travel and eco-transport have seen a significant growth. Sales of vegetarian products grew by 6.3% in 2015, while the number of vegans in Britain has risen by 360% between 2006 and 2016. A recent study found that supermarket shoppers who say they prioritise ethical considerations are more likely to be middle-aged.

Ethical Consumer Markets report 2016; Ethical Consumer Markets report 2013; www.vegansociety.com/whats-new/news/find-out-how-many-vegans-are-great-britain (17/07/2017); Jayawardhena, C., Morrell, K. & Stride, C. (2016) Ethical consumption behaviours in supermarket shoppers: determinants and marketing implications. Journal of Marketing Management, 32(7-8), 777–805.

#### Ethical markets in the UK, 1999-2015





#### Fairtrade market

Ethical Consumer

Fairtrade took off as an idea in the 1980s and lead to the set up of the Fairtrade Foundation in 1992. Twenty-five years later, the certification scheme is a \$2bn-a-year global operation.

**80%** of people in the UK recognise the Fairtrade Foundation's logo

**2015** UK sales fall for the first time since the Fairtrade Foundation launched

business/2015/feb/23/ fairtrade-sales-fall-firsttime-20-year-existence (27/06/2017); www. theguardian.com/globaldevelopment/2017/ jun/24/fairtrade-crashingdown-sainsburys-tescotea-growers-nairobi (27/06/2017)

## WHO GETS INVOLVED?

#### There is a lack of diversity

While there is a huge diversity of activities, the picture is quite different when looking at who is involved. Levels and types of involvement vary according to demographics. The greatest disparities concern socio-economic status and education level: people in higher social grades and with a higher level of education are more likely to get involved in most activities. Likewise, people contributing a disproportionate amount of time – the 'civic core' – are drawn predominantly from the most prosperous, middle-aged and highly educated sections of the population.

#### Formal activities are less inclusive

Differences in participation rates between higher and lower levels of education are smaller for informal volunteering (that involves giving unpaid help to someone who is not a relative) than formal volunteering (that takes place in the context of a group or organisation) or trusteeship and involvement in political action, including voting or campaigning. This is also true for differences between social grades and ethnic groups, suggesting that more formal activities present more barriers to getting involved.

## Demographics remain largely unchanged

There has been minimal change in the demographics of who gets involved. Previous research in the last decade and over has found participation to be unequal, with people who get involved the most being well-resourced and well-educated.

## Online opportunities: a game changer?

Many people have argued that new technologies and social media have the potential to remove some of the barriers to getting involved by offering spaces for participation that were less formal. There has certainly been significant growth in the many ways people can get involved online. Online participation may have made it easier to access opportunities, however it does not, as yet, seem to have led to greater diversity and equality overall.

## Participation is embedded in everyday life ...

Individual context is key to understanding participation: it changes over people's life course and people tend to get involved in different ways according to age, life stage and personal situations, motivations and interests.

#### ... and reflects wider social trends

But people's involvement also mirrors what happens in society more widely. For instance, participation in activities involving money, such as charitable giving or ethical consumerism, echo broader patterns in income distribution. Furthermore, the gendered dimension of participation reflects existing gender divides in society. Women are found to engage in different volunteering activities than men, are more involved in informal volunteering and spend more time volunteering per day. Participation in activities involving money, such as charitable giving or ethical consumerism, echo broader patterns in income distribution.

### VOLUNTEERING

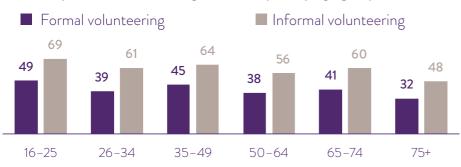
Community Life Survey (2015/16); ONS (2017) Changes in the value and division of unpaid volunteering in the UK: 2000 to 2015 .

Younger people are the most likely age group to formally volunteer regularly: 32% of 16–25 year old volunteered at least once a month versus 27% overall. They also spend more time volunteering: 17 minutes per day compared with 13.7 minutes overall. People in the next age group up are the least likely to volunteer regularly (21%).

#### Volunteering in later life and barriers for over-75 year olds

Annual volunteering rates for 65–74 year olds are roughly the same as for all volunteers but rates decline sharply among the 75+ age group. Of all over 75-year olds, 45% cite illness and disability as a barrier to volunteering, and 57% say that they are 'feeling too old'.

#### Participation in volunteering in the last year by age group (%)



### YOUTH SOCIAL ACTION

In 2015, 42% of 10–20 year olds took part in some type of social action. Schools and colleges are the most important routes to social action, followed by family, friends and structured programmes. One example is the National Citizens Service (NCS) which launched in 2011 and had around 93,000 participants in 2016.



olds in the UK



### VOTING

Turnout of 18–25s year olds (54%) in the 2017 general election (GE) was 17% lower than for over-65 year olds, but the gap appears to be closing. **Turnout at recent elections (%)** 



## GENDER

### POLITICAL ENGAGEMENT

#### Voting

Around two-thirds of men and women were estimated to have voted in the 2017 general election.



#### Parliament

In 2017 a record number of female MPs were elected to the House of Commons, although a gender imbalance still remains. In total there are 208 female MPs versus 442 male MPs.



### VOLUNTEERING

Levels of formal volunteering in the last year are almost identical for men (41%) and women (42%).

But women are more likely to regularly volunteer informally (38%) than men (30%).

### Volunteering activities

The most popular activity for both genders is organising or helping to run an activity or event (32%). However, men are more likely to provide transport or driving (17%) than women (10%) and are twice as likely to act as a representative (14% vs 7%). Women tend to focus more on visiting people (16%) than men (10%).

Community Life Survey (2015/16)

### Community Life Survey (2015/16) SOCIAL ACTION



## CHARITABLE GIVING

### Likelihood to give

Women are more likely to donate on a monthly basis (77%) than men (70%). They are also less likely to say they rarely or never give to charity (12%) than men (24%).



Nearly twice as many men as women say they have not engaged with any charitable or social activities, such as donating to a charity or buying an ethical product, in the last year.

Not engaged in charitable or social activity

CAF (2017) UK Giving 2017

in Men social **14%**  Women 8%

Community Life Survey (2015/16); CAF (2017) UK Giving 2017

### Average donation

Men tend to have a higher mean donation (£45) than women (£35), suggesting that men are more likely to give a high-value donation. However, the median donation for women (£20) is higher than for men (£15).



## SOCIAL CLASS AND EDUCATION

### CHARITABLE GIVING

Those in the highest social grades (AB) are more likely to give on a monthly basis than those in the lowest social grades (DE). ABs are more likely to donate to medical charities (31%) or overseas aid (23%) whereas DEs are more likely to give to animal welfare (31%).

## **ONLINE ACTION**

Hansard Society (2017) Audit of Political Engagement 14

% giving monthly

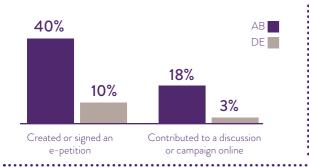
ABs

DEs

32%

22%

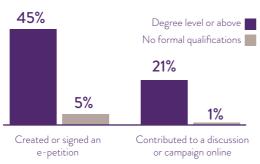
Social grade and education level affect whether people participate online, eg through e-petitions or other platforms, such as social media.



### BOYCOTTS

Highly educated people are more likely to take part in boycotts.

Hansard Society (2017) Audit of Political Engagement 14



Education

Degree level

No formal

qualifications

or above 23%

3%

Boycotted a product in the last year

Social grade

DFs

ABs 19%

4%

### CAF (2017) UK Giving 2017 VOLUNTEERING

Community Life Survey (2015/16)

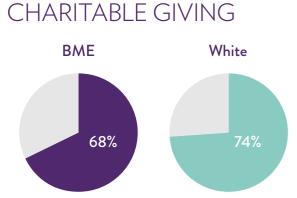
People who are highly educated are more likely to volunteer formally once a month but levels are fairly similar for informal volunteering rates. Formal volunteering (once per month) 36% 30% 29% 22% 21% 13% Informal volunteering (once per month) 36% 34% 35% 34% 37% 26% GCSE grades Degree level or Higher education A Level or GCSE grades No formal above below degree level equivalent D-F aualifications POLITICAL ACTION Hansard Society (2017) Audit of Political Engagement 14

#### Those in higher social grades and those with higher qualifications are more likely to take political action than people in lower social grades and lower qualifications.



### Who gets involved? / 3.4

## ETHNICITY

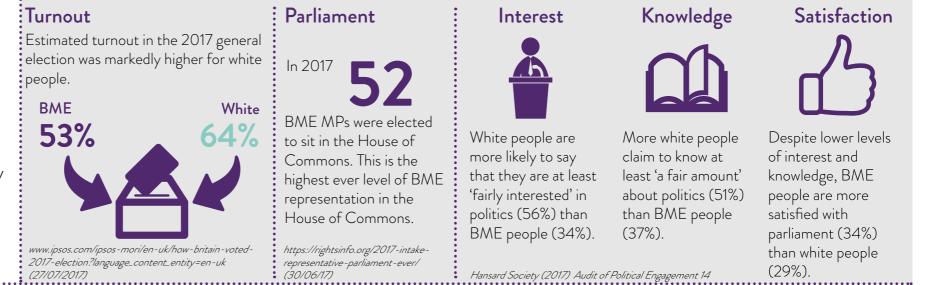


White people are slightly more likely to have given money over the past four weeks than black and minority ethnic (BME) people. Hansard Society (2017) Audit of Political Engagement 14

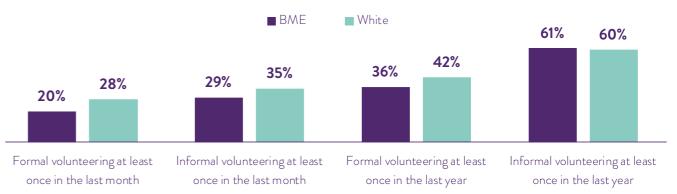
### VOLUNTEERING

In 2015/16, one in five BME people had formally volunteered at least once in the last month versus just over one in four white people. There is a similar gap when looking at formal volunteering rates within the last 12 months. However, levels of informal volunteering over the past year between BME people and white people are much closer, separated by just 1%.

### POLITICAL ENGAGEMENT



#### Volunteering rates by ethnic group



## RELIGION

### VOLUNTEERING

People who actively practise a religion are more likely to volunteer than those who do not. This is most apparent in formal volunteering.

#### Volunteering rates by religion



### CIVIC PARTICIPATION

Those actively practising a religion are more likely to have been involved in some form of civic participation, such as signing a petition or taking part in a protest, within the last year. *Community Life Survey (2015/16)* 

### Civic participation by religion



### Community Life Survey (2015/16) SCALE AND SCOPE

In 2016, 20% of all donations from individuals went to religious organisations. Many religions encourage charitable giving, eg through 'stewardship' for Christians, 'tzedakah' for Jews and 'Zakah' for Muslims. *CAF UK Giving 2017; www.learningtogive.org/resources/religious-basis-charitable-giving (10/10/2017); Cinnamon Network (2015) Cinnamon Faith Action Audit* 

#### Activities of religious groups



### INDIVIDUAL CHARITIES

#### Christian Aid

Focuses on the eradication of poverty, working in 39 countries with over 700 local partner organisations.

www.christianaid.org.uk/programmepolicy-practice/about-us (24/07/17)

#### Islamic Relief UK

Responds to disasters and promotes sustainable development. It has raised over £185m for victims of the Syrian crisis.

www.islamic-relief.org.uk/about-us/ (24/07/17)

#### Jewish Volunteering Network

Has over 7,000 registered volunteers that have been linked with 6,000+ charities.

www.jvn.org.uk/ (24/07/17)

Who gets involved? / 3.6

## DISABILITY

### VOLUNTEERING

At an overall level, rates of volunteering for those with a limiting long-term illness or disability are comparable with those without and only slightly lower across most measures.

Community Life Survey (2015/16)

#### Volunteering activities

The top three activities for people with a limiting long-term illness or disabili are the same as for those w no illness or disability. Disabled people are more likely to provide secretarial admin or clerical work (202 but less likely to provide driving/transport (18%).

n e ly	Limiting long-term illness or disability	Once a month Formal Informal	Once a year Formal Informa 39% 57%
	No illness or disability	27% 34%	42% 61%
lity with I, %)	Raising money/ taking part in sponsored events 5 5 5 48% 5 5 5 5 5 6 5 5 5 5 5 5 6 5 5 5 5 5 5 5		Getting other people involved <b>† 41%</b> <b>† † † † †</b> <b>† † † † †</b> <b>† † † † †</b> <b>† † † † †</b> <b>† † † † †</b>

Informal

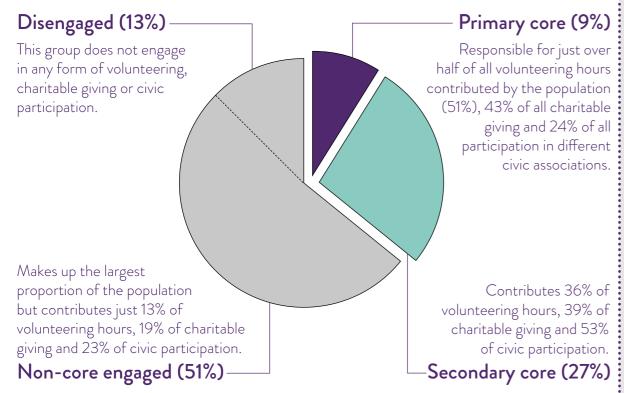
### CIVIC PARTICIPATION Community Life Survey (2015/16) Like volunteering, rates of annual civic participation for those with a limiting long-term illness or disability are very similar to those with no disabilty. 33% 34% No illness or Limiting longdisability term illness or disability Barriers $\langle / / \rangle$ Only one in ten of those who have not volunteered in

the past year say that having an illness or being disabled prevented them from volunteering, ranking behind five other barriers.

## **CIVIC CORE**

### WHAT IS THE CIVIC CORE?

Research by the Third Sector Research Centre (TSRC) on volunteering in the UK found that a relatively small proportion of the population – the 'civic core' – is responsible for the bulk of volunteering, charitable giving and civic participation.



Mohan, J., & Bulloch, S. (2012) The idea of a 'civic core': what are the overlaps between charitable giving, volunteering, and civic participation in England and Wales? Third Sector Research Centre, Working Paper 73.

## WHO ARE THE CIVIC CORE?

### Gender



People in the civic core are more likely to be women, who account for 53% of those in either the primary or secondary cores.

Around a third of people in the civic core (34%)

have a degree (or higher) compared with 17% of

non-core engaged and just 11% of disengaged.



Employment



Those in the civic core are more likely to earn a higher salary (51%) than those in the non-core engaged (32%) and disengaged (18%) segments.



Religion

The proportion of the civic core actively practising a religion (42%) is higher than among the non-core engaged (27%) and disengaged (25%).

## WHERE DO PEOPLE GET INVOLVED?

## People get involved almost everywhere ...

People don't just volunteer for charities. They get involved in many different ways and in all sorts of places that provide plenty of opportunities for them to choose from, depending on their interests and concerns. While much of this activity takes place in the voluntary sector, in household-name charities as well as local community groups, there is also a lot going on in the public sector (in prisons, libraries, hospitals etc).

#### ... including in public services

In some places, the number of people involved are significant (300,000 school governors and 125,000 volunteers in hospices) and show that volunteering is integral to service delivery. It is hard to imagine what service provision would be like without their contribution. Growing demand for services, reduced public spending and the ongoing search for quality services may lead to a recruitment drive for more volunteers. However, given that overall levels of volunteering have been static over time, there is a clear challenge for organisations looking to grow their volunteer base to innovate and find new models of volunteering, perhaps more flexible ones that will allow more people to get involved.

#### Geography matters

How and how much people get involved varies depending on where they live. People in rural areas volunteer more than those in urban areas. Those in the least deprived areas volunteer more than those in the most deprived areas. While this is also true of civic participation, the difference between the two is far less marked.

## People are involved locally and far beyond

People are active locally, nationally and internationally. In general, people feel that they have more influence at a local than a national level, yet less than one in five are involved in local social action. Every year significant amounts are raised for causes abroad, particularly international disasters.

#### Technology helps to mobilise people

Whether at local, national or international levels, new technologies and social media are helping to mobilise more people and more funds. Using technology, charities are developing new ways to raise money and a growing number of people now give online. Online platforms are also shaping the way people volunteer, providing virtual and flexible opportunities for people to give their time.

#### Is online disrupting participation?

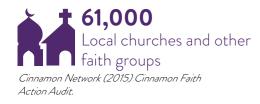
Online platforms that connect people in different locations show how technology can help offline participation to reach its full potential and disrupt the importance of place. Social media has allowed large groups of people across the globe to come together around specific issues, however detractors also point to the rise of 'slacktivism' – acts of engagement that take little effort and have allegedly little effect.

Where do people get involved? / 4.1

## IN ORGANISATIONS AND GROUPS

People get involved almost everywhere, and many organisations depend on their involvement.

170,000 Neighbourhood Watch Groups in England www.police.uk/volunteering/ 16/06/2017)





www.charityretail.org.uk/charity-shops/ (16/06/2017)



Electoral Commission Register (16/06/2017)



*Certification Officer (2016) Annual Report of the Certification Officer 2015–2016* 





Office of the Regulator of Community Interest Companies, Annual Report 2016–17



www.theguardian.com/society/2017/may/29/reportreveals-scale-of-food-bank-use-in-the-uk-ifan (22/06/2017)



www.timebanking.org/what-is-timebanking/ (16/06/2017)



www.gov.uk/government/organisations/hm-prisonservice/about (16/06/2017)







Arts Council England (2011) A review of research and literature on museums and libraries



HESA (2015) Finances – balance sheets



www.plunkett.co.uk/co-operative-pubs 09/06/2017)

# Fields people formally volunteered in at least once a year

50%	Sport/exercise
38%	lobbies/recreation/arts/clubs
34%	Religion
33%	Children's education/schools
22%	Youth/children's activities
19%	Health/disability/welfare
19%	Local/community groups
17%	The elderly
16%	Environment/animals
15%	Adult education
11%	Safety/first aid
8%	Citizen groups
8%	Other
7%	Trade union activity
7%	Justice and human rights
6%	Politics

Community Life Survey (2015/16)

 $\vdash$ 

## IN ORGANISATIONS AND GROUPS

44,000

Ambulance

11,000

Volunteers,

Volunteers, St John

Alzheimer's Society

### **VOLUNTEERING ACROSS SECTORS**

Volunteers are delivering services in many different areas, however there is a lack of data on the exact number of people involved. Data from specific organisations and sub-sectors can give some indication of the scale of volunteer involvement across sectors.

## Health and social care

The King's Fund estimated that there are three million health and care volunteers in the UK.

78.000

Trusts England

Volunteers, Acute

### 125,000

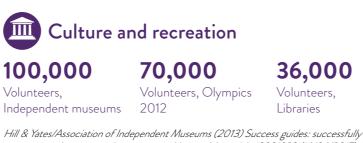
Volunteers, Hospices in the UK

20,000

Volunteers. Samaritans

15,000 Volunteers, Sue Ryder Care

www.kingsfund.org.uk/blog/2016/02/social-movement-for-health (15/06/2017); NHS (2016) Blood Donation; Galea et al. (2013) Volunteering in acute trusts in England. Understanding the scale and impact; www.hospiceuk.org/about-hospice-care/volunteering-in-hospice-care (15/06/2017); www.sja.org.uk/sja/system-pages/legal.aspx 15/06/2017); Samaritans annual accounts 2015/16; Sue Ryder Care annual accounts 2015/16; Alzheimer's Society annual accounts 2015/16;



recruiting and retaining volunteers; www.bbc.co.uk/news/uk-19201329 (16/06/2017); The Chartered Institute of Public Finance and Accountancy's (CIPFA) annual library survey www. cipfa.org/about-cipfa/press-office/archived-press-releases/2014-press-releases/cipfa-librarysurvey?crdm=0 (16/06/2017)

## **Criminal justice**

21,000

Magistrates, England and Wales

Special constables, Police UK

6,000 Police support volunteers, England and Wales

www.magistrates-association.org.uk/about-us (15/06/2017); https://policespecials.com/ (15/06/2017); www.college.police.uk/What-we-do/Support/Citizens/PSVs/Documents/ Presentation\_to\_Conference\_less\_cars.pdf (15/06/2017)

22,000

Cross

## **Emergency services**

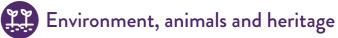
32,000 Volunteers.

RNLI life boats

Volunteers, British Red Volunteers. Mountain Rescue

2,000

www.magistrates-association.org.uk/about-us (15/06/2017); https://policespecials.com/ (15/06/2017); www.college.police.uk/What-we-do/Support/Citizens/PSVs/Documents/ Presentation\_to\_Conference\_less\_cars.pdf (15/06/2017)



### 61,000

Volunteers,

National Trust

Conservation

50,000 Volunteers, British Trust for Ornithology 12,000 Volunteers, RSPB

10,000 Volunteers, The

10,000 Volunteers, Canal & River Trust

2,000 Volunteers. English Heritage

Volunteers National Trust annual accounts 2015/16; British Trust for Ornithology annual accounts 2015/16; RSPB annual accounts 2015/16; The Conservation Volunteers annual accounts 2015/16; Canal & River Trust annual accounts 2015/16; English Heritage annual accounts 2015/16



### 221,000

140,000

41,000

Volunteers, charity shops UK

300,000

Volunteers, local churches & faith groups

Volunteers, Age UK

Cinnamon Network (2015) Cinnamon faith action audit; www.charityretail.org.uk/charityshops/ (07/07/2017); Age UK annual accounts 2015/16





100,000

Governors, schools UK Association

Volunteers, Girlguiding

www.nga.org.uk/About-Us.aspx (16/06/2017); Scouts Association annual accounts 2015/16; Girlguiding annual accounts 2015/16

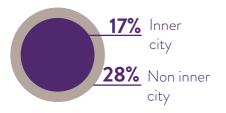


## **ACROSS THE COUNTRY**

### VOLUNTEERING ACROSS THE UK

Rates of volunteering vary according to where people live. In 2015/16, the regions with the highest rates of regular volunteering (33%) were the east Midlands, the West Midlands and the south west. The north west and London had the lowest rates (17%, which is the lowest rate in London since before the 2012 Olympics).

#### Inner city areas



#### Rural versus urban areas



Rates of volunteering are higher in rural than in urban areas.

inner-city areas report

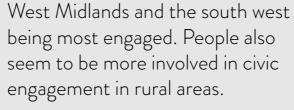
lower levels of regular

Community Life Survey (2015/16)

People living in

volunteering.

Rural Urban



CIVIC ENGAGEMENT

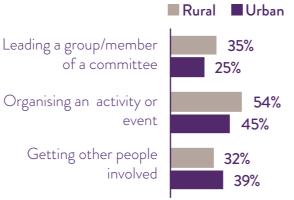
Patterns of civic engagement are

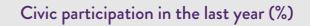
similar to volunteering rates, with

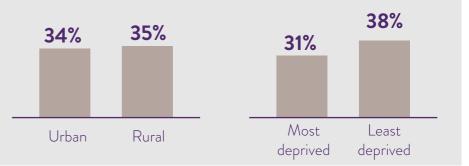
Community Life Survey (2015/16)

#### Activities breakdown

Volunteer activities differ according to where people live. The chart below shows the largest differences in regular formal volunteers.



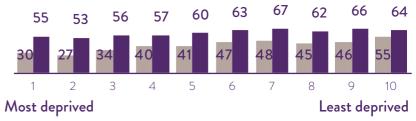




#### Levels of deprivation

In general, those in the most deprived areas are less likely to volunteer than those in the least deprived, with smaller differences for informal volunteering. However, the data suggests that there is no simple relationship.

## Informal volunteering at least once a year (%) Formal volunteering at least once a year (%)



## **ACROSS THE COUNTRY**

#### In 2015/16

11%

of 25-34 year olds were involved in social action in their local community

22%

of 65–74 year olds were involved in social action in their local community

## Involvement in ... Awareness of ... 35% 18%

Community Life Survey (2015/16)

### INFLUENCING DECISIONS

Hansard Society (2017) Audit of Political Engagement 14

In 2015/16, over a third of people were

aware of social action and around a fifth

community. The numbers are almost

unchanged from previous years.

were involved in social action in their local

social action

community

in local

SOCIAL ACTION IN LOCAL COMMUNITIES

Despite the EU referendum, the public's perceived influence and desire for involvement in local and national decision making has barely changed from last year. People feel they have more influence at local (23%) than at national (16%) level. Those with at least degree-level education are almost three times more likely to feel they can influence national decisions than those with no qualifications (23% vs 8%).

#### Activities include:

- setting up a local service
- trying to stop the closure of a local service
- trying to stop something happening in the local area
- running a local service on a voluntary basis (eg community centres)
- organising a community event (eg street parties)
- other issues related to the local

area.

16%

Perceived

influence

23%



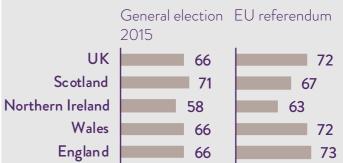


#### Locally Nationally

### POLITICAL ENGAGEMENT

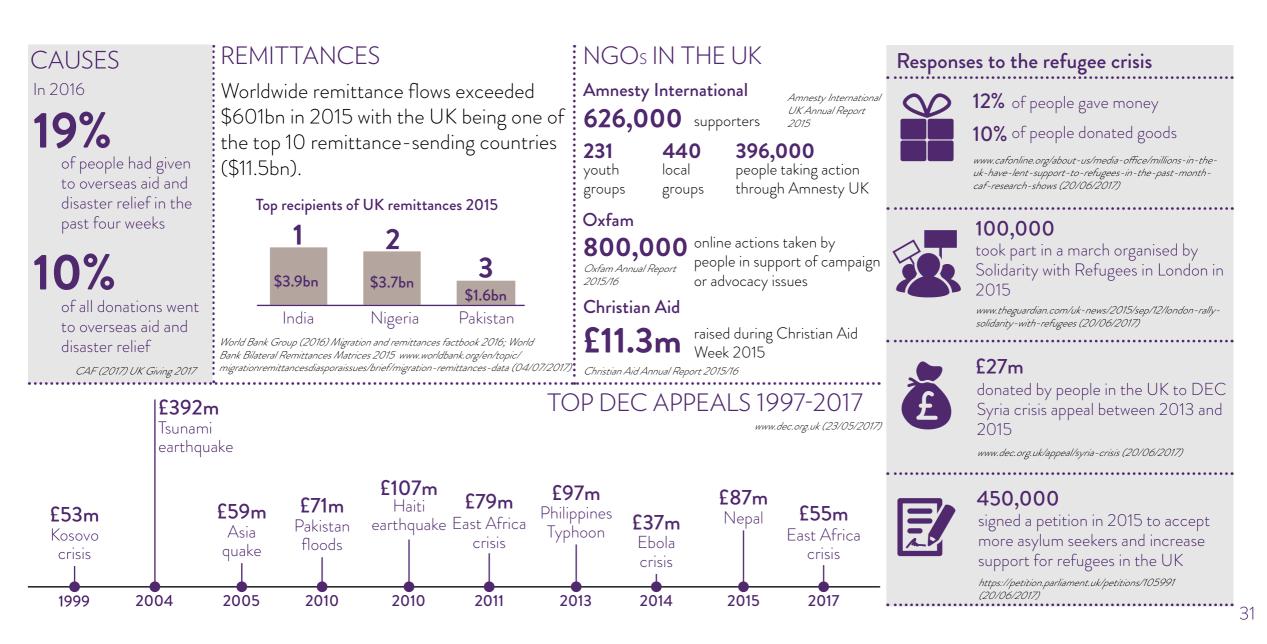
A survey in 2015 found that people in Scotland (63%) were more likely than those in Wales (59%), Northern Ireland (57%) and England (56%) to have ever participated in one of four political activities (sign a petition, write to an MP, boycott, demonstrate). Turnout for the 2015 general election was highest in Scotland but England and Wales had higher rates for the EU referendum.

#### Voter turnout by nation (%)



Apostolova, V., Uberoi, E., & Johnston, N. (2017) Political disengagement in the UK: who is disengaged? Commons Briefing papers CBP-7501; Paterson et al (2015) Democratic engagement with the process of constitutional change. Briefing Paper, University of Edinburgh.

## **AROUND THE WORLD**

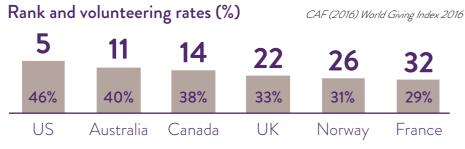


## **AROUND THE WORLD**

### INTERNATIONAL COMPARISONS

#### Volunteering

The World Giving Index found that 22% of the world's population (ie people over 15) had volunteered time to an organisation in the month prior to interview.



### Charitable giving

The World Giving Index found that 31% of the world's population (ie people over 15) had given to charity in the month prior to interview. *CAF 2016) World Giving Index 2016; CAF* 



## POLITICAL ENGAGEMENT

In 2016, 19 out of 167 countries (11.4%) were full democracies, ie they scored high on five indicators: electoral process, civil liberties, functioning government, political participation and political culture. *Economist Intelligence Unit (2017) Democracy Index 2016* 

# 61% of MPs in Rwanda are female, the highest proportion world wide (compared with 32% in the UK).

www.ipu.org/wmn-e/classif.htm (22/06/2017); www.theguardian.com/politics/2017/jun/09/ record-number-of-female-mps-elected-in-2017-general-election (22/06/2017)

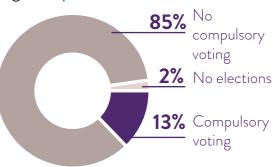
## PROTESTS AND STRIKES

According to an international study, the total number of protests in the world has increased between 2006 and 2013. The majority of protests are linked to issues of economic justice or the failure of political systems. The number of protests is highest in Latin America and lowest in South and Central Asia, and Europe.

Ortiz, I., Burke, S., Berrada, M., & Cortes, H. (2013) World Protests 2006–2013. Initiative for Policy Dialogue and Friedrich-Ebert-Stiftung New York, Working Paper 2013.

### Compulsory voting

In 26 countries (13%) voting is a legal requirement.



www.idea.int/data-tools/data/voter-turnout/compulsory-voting (22/06/2017)

#### Days not worked due to industrial action in Europe per 1,000 employees



European Trade Union Institute (2016) Strikes in Europe

## ONLINE

### VIRTUAL VOLUNTEERING

There are many ways people can volunteer for an organisation or cause online, including:



help researchers to find a cure (eg Cancer Research UK Citizen Science)



whentor children or small 💽 businesses (eg via School in the Cloud).

www.100forparkinsons.com/the-project (16/06/2017); www.cancerresearchuk.org/support-us/citizen-science (16/06/2017); www.theschoolinthecloud.org/ (16/06/2017);

### MICRO-VOLUNTEERING

Volunteering in bite-sized chunks, on demand and independently (often online).

Annual micro-volunteering day on 14 April

17,000 tasks on Skills for Change, a microvolunteering site

www.microvolunteeringday.com/ (14/06/3017); www.sparked.com/find/ (14/06/3017)

### ONLINE COMMUNITIES

There are many ways communities get together online to support each other and improve their local area, eg through support groups, local forums or social media.

#### Mumsnet



Mumsnet is the UK's biggest network for parents, with over 12 million unique visitors per month. • www.mumsnet.com/info/about-us (10/10/2017)

### Fix my street

Every month, users send over 12,000 reports to UK councils that help to make their own community into a better place. www.mysociety.org/better-cities/fixmystreet-in-the-uk/ (10/10/2017)

### **ONLINE GIVING**

A growing number of people donate online, although cash remains the main method, with 58% making cash donations in 2016.

of donors gave to charity online in 2016 vs16% in 2015

CAF (2017) UK Giving 2017

### NEW WAYS TO GIVE



#### Crowdfunding

Crowdfunding for good causes makes up 0.5% of UK giving. The JustGiving website has raised \$4.2bn since 2001.



#### Microfinance

Through microfinance website Kiva, a total of \$995.5m was lent.



#### **Contactless donations**

Increasing numbers of charities use contactless payment technology (eg Mary's Meals, Blue Cross, Sue Ryder).

### Digital currency



People can donate to charities using Bitcoin donation schemes (eg RNLI, St Mungo's).

Nesta (2016) Crowdfunding for good causes; https://crowdfunding.justgiving.com/ (19/09/2016); https://www.kiva.org/ (14/06/2017); www.justgiving.com/about-us (14/06/2017); Kirsty Marrins (2016) Tap to give is a trend charities can't ignore www.thirdsector.co.uk/kirsty-marrins-tap-givetrend-charities-cant-ignore/digital/article/1399057 (14/06/2017); https://rnli.org/support-us/ give-money/bitcoin-donations (14/06/2017); Kirsty Weakly (2017) St Mungo's uses blockchainpowered platform to be transparent about donations www.civilsociety.co.uk/news/st-mungo-s-usesblockchain-to-be-transparent-about-donations.html (14/06/2017)

## ONLINE

### SOCIAL MEDIA CAMPAIGNS

In recent years there has been a number of viral social media campaigns to raise awareness of social, political or environmental issues. They have often been initiated by individuals rather than charities and grown organically through various social media channels.

### 2017 #KnowYourLemons

Campaign using images of lemons, each bearing a different indicator of breast cancer, to teach women what the disease can look like. Shared 45,000 times on Facebook.

www.facebook.com/photo. php?fbid=10154886141978894&set=a.118071123893.124938.577163893&type=3 (13/06/2017)

#### 2016 #match4lara

Online platform to help find Lara and others a matching cell donor. Got over 17,000 Facebook likes and 25 million people registered. www.match4lara.com/; https://www.facebook.com/match4lara/ (13/06/2017)

#### 2015 #Smearforsmears

Campaign to support women affected by cervical cancer. 26 million saw the Smear for Smear lipstick selfie campaign hashtag within 24 hours. www.prweek.com/article/1331217/26-million-people-smear-lipstick-selfie-campaign-24-hours (13/06/2017)

### 2014 #Icebucketchallenge

2.4 million videos on Facebook and 3.7 million on Instagram of people pouring ice-cold water over their heads. \$130m and £7m were raised for motor neurone disease

en.wikipedia.org/wiki/Ice\_Bucket\_Challenge#Donations; http://www.bbc.co.uk/news/magazine-29013707 (13/06/2017)

### 2014 #Nomakeupselfie

charities.

This campaign supported actress Kim Novak, whose looks were criticised at the Oscars, with people adding #breastcancerawareness to their selfies. Raised £8m in six days for Cancer Research UK. www.charitycomms.org.uk/articles/how-cancer-research-uk-raised-8m-from-a-campaign-they-didn-t-start (13/06/2017)

### **E-PETITIONS**

the government launched its e-petition tool in 2011, which is hosted on the parliament website. A parliamentary committee considers debating any petition with over 100,000 signatures.

6.4m signatures on the site in its first year of running

4.1m

32,000 petitions on the site

56 debated in parliament

government response

signatures on the largest petition (to https://petition.parliament.uk/petitions trigger a second EU referendum) (23/05/2017)

### ONLINE CAMPAIGNING



taken on 38 Degrees

on Avaaz

https://home.38degrees.org.uk/ (23/05/2017)

https://secure.avaaz.org/en/community.php (23/05/2017)

**180m** members on Change.org

www.change.org/ (23/05/2017)

and growing by two million a month

## WHAT DO PEOPLE DO?

#### Volunteering

A large chunk of the population volunteers. Over one in four formally volunteer once a month. Organising or helping to run an event/activity is the most popular thing to do. To help others or improve things is the strongest motivation to volunteer but lack of time is the biggest barrier. Three-quarters of people move in and out of volunteering and do not do it consistently over time.

#### Charity governance

Trustee boards lack diversity: they are mostly made up of white, older men, especially in the largest charities. Compared with other forms of participation, being a trustee represents a relatively big time commitment. Regular formal volunteers spend on average 11.6 hours a month volunteering, while a trustee typically spends 2.8 days.

#### Membership

Although around half of the population is a member of an organisation, they are more likely to be older, white and highly educated. Sports clubs are the most popular membership organisation followed by religious groups, trade unions and professional organisations. Some charities have very large memberships, eg the National Trust has over 4.5 million members.

#### Local community action

There are a great variety of initiatives involving people who want to improve things in their community. Recent initiatives have often successfully combined online and offline participation. Community ownership has offered an alternative to the closure of services and facilities in some local areas, particularly in rural locations. However, involvement of people is relatively low: 18% were involved in local social action in the last year.

#### Political engagement

Around half of the population say they are interested in politics and knowledgeable about it. Turnout in the 2017 general election was at the highest level since 1997 and party membership of smaller parties has picked up. However, people are far less likely to believe they can make a difference to how the country is run or are willing to take political action, and politicians are one of the least trusted groups in society.

#### Campaigning and protest

Digital technologies have made campaigning and protest easier and helped mass mobilisation, sometimes across borders. Twice as many people have made or signed an online petition than a paper petition. While some campaigns and protests are still driven by traditional organisations (trade unions, political parties or community groups), many are now initiated by individuals. Often these are middle-class people of all ages, disillusioned with political processes and parties.

#### Charitable giving

People give large amounts to charity and a majority of people are donating (six out of 10). What cause people give to often depends on their own background/ experiences, eg older people giving to hospitals. Technology has produced new ways of giving, but cash is still the preferred option and people are most often asked on the street. Online giving remains low compared with other types of giving, suggesting that it is used mainly for one-off donations rather than for regular giving.

#### Raising money

Mass participation events such as sponsored runs or individual events like bake sales are particularly popular. The London Marathon has raised almost £1bn since it started in 1981. Fundraising and crowdfunding platforms are providing new opportunities to raise money. The success of these platforms is dependent on the intensive use of social media.

#### Ethical consumerism

Ethical consumerism is spreading to a wider range of goods and services, and sales continue to grow, but ethical consumers are not very diverse and are mostly middle-aged, employed and from higher social classes. Beyond purchasing ethical goods and services, there are many different ways people consume alternatively: veganism and vegetarianism are growing, and online platforms make it easy to share and exchange goods as well as skills.

What do people do? /

## VOLUNTEERING

Formal volunteering is described as giving unpaid help through a group, organisation or club. Formal volunteering rates are similar for men and women but differ for age groups. Young people (16–25) show the highest rates in regular (32%) and irregular (49%) volunteering<sup>1</sup>. 1 See Appendix I for definitions

21.9 million

people volunteered formally at least once a year in 2015/16

In 2015/16

27%

of adults volunteered formally once a month

41% of adults volunteered formally at least once a year

Community Life Survey 2015/16



average number of hours a month given by regular, formal volunteers in 2015/16

#### Community Life Survey 2015/16

Community Life Survey 2015/16

### WHAT VOLUNTEERS DO

Serting other people involved

370 Other Dactical help

A Construction of the providence of the providen

45.6 Raisinger and the money.

belos colors in sponsored

Volunteers help their causes in different ways. In 2016, the most popular activities for formal volunteers were to raise money or take part in a sponsored event, and organise or help to run activities or events. The most popularorganisations to volunteer with are sports/

Cinge advice information

Ale Listing People

Service of a servi

exercise organisations, recreation, hobbies, arts and social clubs and religious organisations.

Be Berring Bernenton Berlevel

Jo. Doviding the standard of t

Secretarial Clarical adminition

14% hopesonting

Community Life Survey 2015/16

Second Serving

S Other

What do people do? / 5.1

# VOLUNTEERING

# WHY DO PEOPLE VOLUNTEER?

Community Life Survey 2015/16



People volunteer for a variety of reasons. The most popular reason for people to volunteer is in order to help others and improve things.

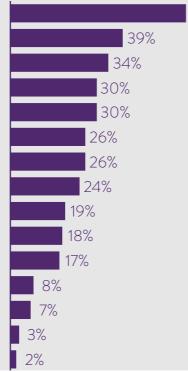


61%

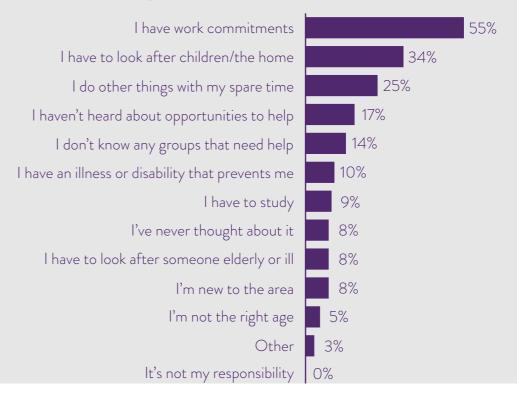
People may not always feel able to volunteer. Whilst having spare time was the third most common motivation people gave for volunteering, having other commitments – work, family, studying and doing other things with their spare time – were common barriers.

Motivations for volunteering

Wanted to improve things/help people The cause was really important to me Had spare time to do it I thought it would give me chance to use my existing skills Wanted to meet people/make friends It was connected with the needs of my family/friends I felt there was a need in my community It's part of my philosophy of life to help people I thought it would give me a chance to learn new skills My friends/family did it It's part of my religious belief to help people I felt there was no one else to do it It helps me get on in my career It gave me a chance to get a recognised qualification 3% None of these 2%



### Barriers to volunteering



What do people do? ,

# VOLUNTEERING

# THE VALUE OF VOLUNTEERING

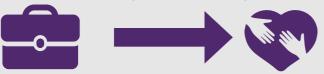
In 2015 volunteering was worth an estimated £22.6bn to the UK economy.

Volunteering was also found to have many benefits for volunteers themselves, including increased life satisfaction, better self-reported well-being and living longer.

Casiday, R., et al. (2008) Volunteering and health: what impact does it really have? Report to Volunteering England. Project Report. Volunteering England.

Community Life Survey 2015/16

Employer-supported volunteering (ESV) includes activities such as volunteering days provided by an employer during work-time or voluntary activities that are organised through a workplace.



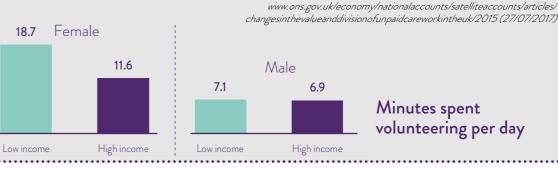
ESV is relatively rare compared with other kinds of volunteering, with just 8% of people saying they had participated in ESV in the last 12 months.

# EMPLOYER-SUPPORTED VOLUNTEERING

NCVO/TSRC, Charity Commission (2017) The UK Civil Society Almanac 2017

# TIME SPENT ON FORMAL VOLUNTEERING

In 2015, men spent an average of 11.3 minutes per day volunteering formally and women 15.7 minutes. Women from low-income households commit more time to volunteering.

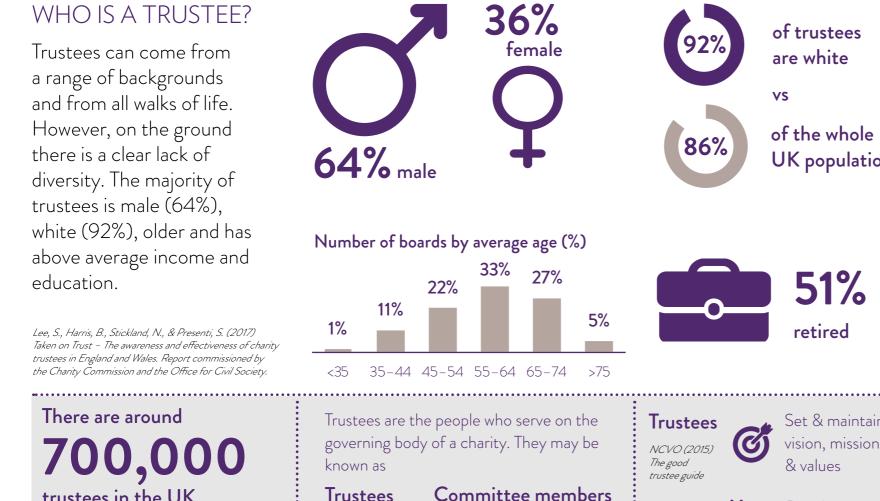


Over a 10-year period, one study showed that people are Kamerade (2014) much more likely to move in and out of volunteering than to maintain a constant level of volunteering over time. Moved in and out



MOVEMENT IN AND OUT OF VOLUNTEERING

# **CHARITY GOVERNANCE**



Directors

Governors

trustees in the UK

Lee, S., Harris, B., Stickland, N., & Presenti, S. (2017) Taken on Trust - The awareness and effectiveness of charity trustees in England and Wales. Report commissioned by the Charity Commission and the Office for Civil Society.



(28% in 2015 The size of the average charity board

Top 100 charities



33% of trustees are women

Grant Thornton (2016) Charity Governance Review 2016

accountability Act in the best interests of beneficiaries

Ensure



# **CHARITY GOVERNANCE**

# **EXPERTISE**

Other common skills of trustees include knowledge of cause (24%), governance (24%), and fundraising (21%).

### Top skills of trustees

Management/organisational development (44%)

Strategy and evaluation (27%) θX

NFP Synergy (2016) National Trustee Survey.

## Skills gaps

The top three skills that boards need more expertise in, identified by a trustee survey are:









NFP Synergy (2016) National Trustee Survey.

# MOTIVATION

Reasons for becoming a trustee are varied, however some of the most common reasons are the motivation to give back and to learn new skills.

> Career development Giving

# SOCIAL MEDIA

Percentage of chairs (trustees who lead the board of trustees) using social media regularly:

in 43% 34%



Association of Chairs (2016) 2016 Survey of Chairs and Vice-Chairs

alexswallow.wordpress. com/2013/09/05/younggifted-a-charity-trusteeresults-from-a-surveyabout-youth-trusteeship/ (12/06/2017)

NFP Synergy (2016)

National Trustee Survey;

### of people aged under 35 would consider 85% becoming a trustee

alexswallow.wordpress.com/2013/09/05/young-gifted-a-charity-trusteeresults-from-a-survey-about-youth-trusteeship/ (12/06/2017)

open vacancies on 1.366 Do-it.org do-it.org/channels/trustee-finder (12/06/2017)

#### open vacancies on 400-500 average on ReachSkills

cited by CAF (2015) Young Trustee Guide

### Step on Board

A board-level volunteering programme that connects business leaders with communities by matching corporate sector professionals with charities.



Trustees Unlimited (08/06/2017)

on their duties The total time value of trustees in the UK per

ACTIVITY

hours/week

year equates to



trustees spend

Lee, S., Harris, B., Stickland, N., & Presenti, S. (2017) Taken on Trust - The awareness and effectiveness of charity trustees in England and Wales. Report commissioned by the Charity Commission and the Office for Civil Society.

4.88 Average time

# What do people do? / 5.3

# MEMBERSHIP

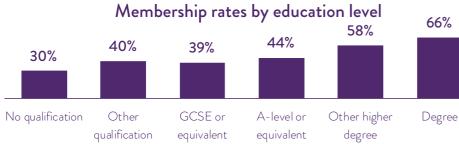
# DEMOGRAPHICS

Nearly half of the population are members of some form of membership organisation. The gender split is relatively equal, however older people (45 and over) are around 20% more likely to be members of an organisation than those aged 16–24. Those with a degree are most likely to be members, with those having no qualifications being the least likely. Ethnicity is also a dividing line, with white people more likely to be members than BME people.

### Understanding Society (2015)

### Education

Those with higher qualifications tend to have higher levels of membership. However, those with no or other qualifications are most likely to be members of social/ working men's clubs.





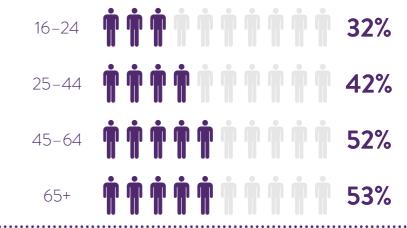
0

organisation

# Membership by gender Men Women



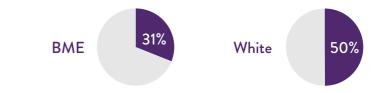
Age Membership levels increase with age, with the youngest group having the lowest membership rates.



# Ethnicity

Sports clubs see the largest gap between ethnicities with 17% of white people being members versus 9% of BME people. Religious organisations are the only type of organisation that have more BME members (12%) than white (10%).

### Membership rates by ethnicity



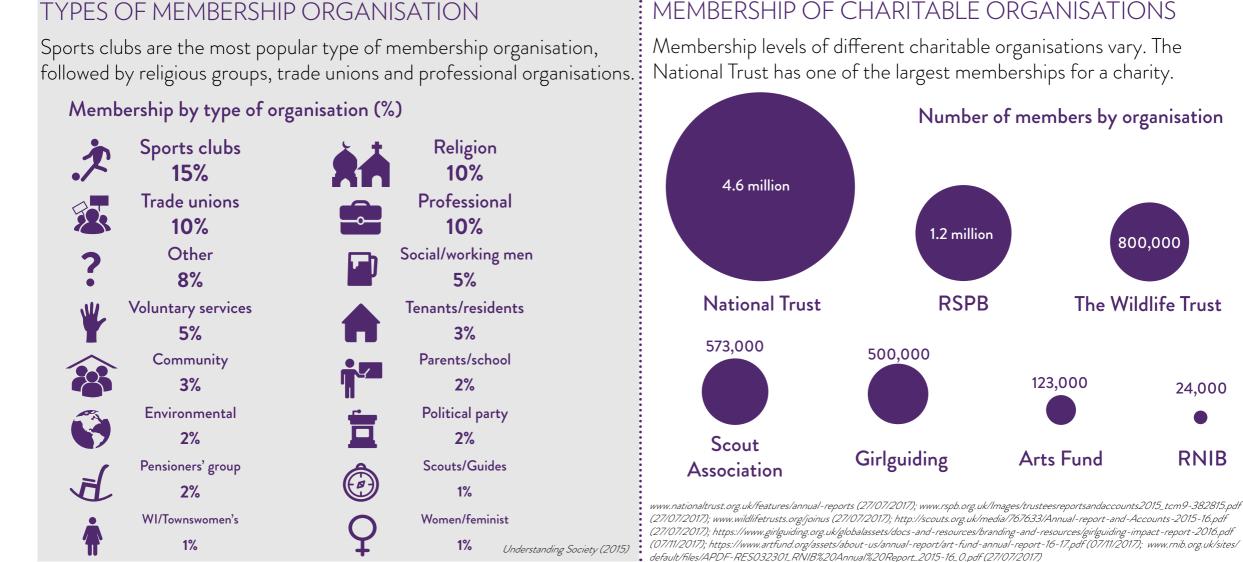
800,000

The Wildlife Trust

24,000

**RNIB** 

# **MEMBERSHIP**



# MEMBERSHIP OF CHARITABLE ORGANISATIONS

Membership levels of different charitable organisations vary. The National Trust has one of the largest memberships for a charity.



# LOCAL COMMUNITY ACTION

### In 2015/16

18% of people were involved in local social action

# CITIZENS UK

Organises communities to act together for power, social justice and the common good. It is made up of churches, schools, mosques, unions and other civil society organisations. www.citizensuk.org/ (08/06/2017)

254 member institutions

**24.8k** people took action with local citizens UK alliances in 2016



# Refugees welcome

620 local campaigns, 727 landlords offering properties.



**Good jobs** Set up four training pathways with six major employers.

### Community Life Survey (2015/16)

36% of people were aware of local social action

# TRANSITION NETWORK

A charity set up to support the spread of Transition. Transition is about communities stepping up to address the big challenges they face by starting local.

253 initiatives in the UK



## Rise of social currency

Including Brixton Pound, Totnes Pound and Bristol Pound.

### Million miles

Cut car travel by a million miles by promoting green alternatives.

# (2015/16) OTHER NETWORKS

## Casserole Club

Platform to connect people who like to cook for their neighbours who are unable to cook.



# North London Cares

Community network of young professionals and older neighbours.



4,000 younger and 4,000 older people helping each other.

https://northlondoncares.org.uk/the-story-so-far (23/06/2017)

# Park Run

Organises free, weekly, 5km timed runs around the world.



Over 16 million runs and 1.4 million runners in the UK.

http://www.parkrun.org.uk/ (30/06/2017)

# EVENTS

## The Big Lunch

Annual event to bring together people in their neighbourhoods.



7.3 million people took part at over 90,000 events in 2016.

www.edenprojectcommunities.com/thebiglunchhomepage (30/06/2017)

**Jo Cox Great Get Together** In 2017, the Jo Cox Foundation

teamed up with The Big Lunch.



140,000 events took place in the UK in 2017.

www.itv.com/news/calendar/2017-06-18/the-great-get-together-140-000-events-take-place-in-memory-of-jo-cox/ (30/06/17)

# Campaigns

Communities also come together to campaign around issues, eg through the Save our Hospitals campaign group or the Radical Housing Network.

http://saveourhospitals.net/ (03/07/2017); http://

radicalhousingnetwork.org/about/who-we-are/(03/07/2017)





# LOCAL COMMUNITY ACTION

# COMMUNITY OWNERSHIP

Community assets are land or buildings owned or managed by community organisations. They include town halls, community centres, sports facilities, affordable housing and libraries.

~4,000

### assets have been listed as assets of community value

Sandford (2017) Assets of Community Value. Commons Briefing papers SN06366

### Community shares

Since 2009, almost 120,000 people have invested over **£100m** to support 350 community businesses throughout the UK. communityshares.org.uk/find-out-more/ what-are-community-shares (09/06/2017)

### Community pubs

1,250 pubs have been registered as assets of community value under community rights.



community pubs open and trading in the UK

www.plunkett.co.uk/co-operative-pubs (09/06/2017)

# Community shops

With around 400 commercial village shops closing each year, community-owned shops respond to some of the key challenges facing rural communities.



348 community shops open and trading in the UK www.plunkett.co.uk/community-shops (09/06/2017)

# COMMUNITY PROGRAMMES

### **Community Organisers**

A government programme where community organisers act as local leaders and bring people together to take action.



~30.000 mobilised to take action

www.gov.uk/government/publications/2010-to-2015-government-policy-social-action/2010to-2015-government-policy-social-action (08/06/2017)

### Locality

National network of 600 enterprising, community-led organisations, working together to help neighbourhoods thrive.



http://locality.org.uk/wp-content/uploads/LOCALITY-IMPACT-REPORT. pdf (08/06/2017)

# **Big Local**

Big Lottery Fund programme that allows communities to develop and enact plans for their local area, running from 2010 to 2027.



94,000 residents reached

localtrust.org.uk/assets/downloads/documents/Early\_ Years\_Summary\_final.pdf (08/06/2017)

44

# POLITICAL ENGAGEMENT

# INTEREST

**53%** of people are either 'fairly' or 'very' interested in politics.

Around one in five people say they are not at all interested in politics.

**19%** 

of people say they know 'nothing at all' about politics. 49%

of people say they know 'a fair amount' or 'a great deal' about politics. This drops to 45% when referring to the UK parliament specifically and to 43% when referring to the EU.

# EFFICACY

Just under a third of people are satisfied with the way the system of governing works (31%) and almost two-thirds (65%) believe the system needs improvement.



People tend to be sceptical as to whether their involvement in politics can make a difference to how the UK is run: 5% of people strongly agree that their involvement could really change how the country is run compared with 11% who strongly disagree. Only 28% of people believe that parliament encourages involvement in politics.

Hansard Society (2017) Audit of Political Engagement 14

# ACTION

Involvement in politics, across a range of activities, is generally low.

3%

5%

5%

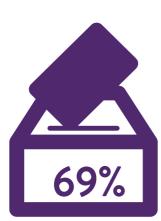
- of people have attended a political meeting in the last year.
- of people have taken part in a political campaign.
- of people donated money to or paid membership to a political party.

Hansard Society (2017) Audit of Political Engagement 14

# **POLITICAL ENGAGEMENT**

# TURNOUT

Turnout for the 2017 general election was the highest seen since 1997. However, it still fell short of electoral turnout for all elections between the 1970s and 1990s.



www.ipsos.com/ipsos-mori/en-uk/how-britain-voted-2017-election?language\_content\_ entity=en-uk (27/07/2017)

# TRUST IN POLITICIANS

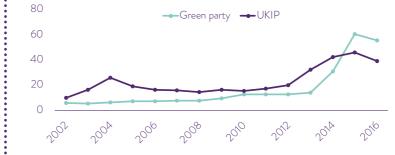
Politicians are one of the least trusted groups in society. In 2016 just 21% of the British public said that they trust politicians to tell the truth.

This is not a recent phenomenon: since 1983 no more than a quarter of the population has trusted politicians to tell the truth. In comparison, 89% of the public trust doctors to tell the truth and 86% trust teachers.

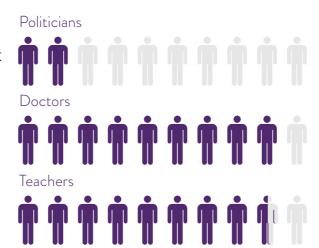
www.ipsos.com/ipsos-mori/en-uk/politicians-are-still-trusted-less-estate-agents-journalists-and-bankers ?language\_content\_entity=en-uk (20/06/2017)

# SMALLER PARTY MEMBERSHIP

Membership of UKIP and the Green party grew dramatically in the run up to the 2015 general election but has since dipped.



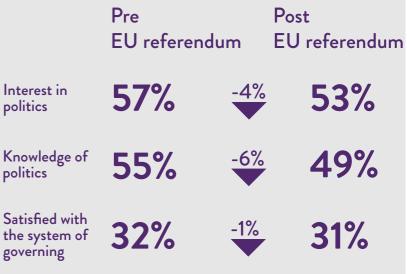
Keen & Apostolova (2017) Membership of UK political parties, Briefing Paper No. SN05125



# A REFERENDUM EFFECT?

After the Scottish independence referendum in 2014, various measures of political engagement, such as claimed interest and knowledge of politics, saw uplifts, suggesting that the referendum had helped people to engage with politics. However, after the EU referendum in June 2016, no such uplift occurred, and the majority of key indicators have remained stable or decreased.

Hansard Society (2017) Audit of Political Engagement 14



What do people do? / 5.6

# **CAMPAIGNING AND PROTEST**

### In the last 12 months:

# **††††††††††††††††††††††**††**††**†**†23%**

Made or signed an e-petition

# **††††††††††††††11%**

Contacted an elected representative

### **††††††††††††††11%** Made or signed a paper petition

ttttttttt10%

Boycotted certain products for political, ethical or environmental reasons

**††††††††† 9%** Took part in online discussions or campaigns

**††††††† 6%** Took part in a public consultation

**†††††† 5%** Played an active part in a campaign

### **††† 3%** Took part in a demonstration, picket or march

# DRIVERS OF POLITICAL ACTION

A UK survey found that people who had undertaken some form of political action in 2016 were most likely to be more affluent, white, older and well-educated. A worldwide study found that traditional organisations like trade unions, community coalitions and political parties remain important drivers of political action, but political movements are increasingly shaped by new agents of change described as middle-class people of all ages, disillusioned with political processes and political parties.

Hansard Society (2017) Audit of Political Engagement 14; Ortiz et al. (2013) World protests 2006–2013. Initiative for Policy Dialogue and Friedrich-Ebert-Stiftung New York, Working Paper 2013.

# CAMPAIGN EXAMPLES



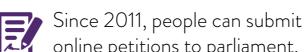
The Bank of England was urged to make the new £5 note vegan-friendly with 70,000 signing a petition. www.theguardian.com/business/2016/nov/29/bankof-england-urged-to-make-new-5-note-veganfriendly (05/062017)  The He for She campaign
 created by UN Women to achieve gender equality globally has 60,000 commitments in the UK.
 www.heforshe.org/en (03/07/2017)

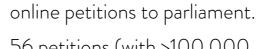


Specsavers withdrew an advert from the *Daily Expres*s after hundreds, including Stop Funding Hate, said it was funding

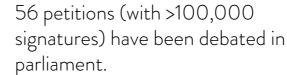
www.huffingtonpost.co.uk/entry/specsavers-apologises-and-pulls-daily-express-front-page-advertafter-customers-revolt\_uk\_57da797ce4b0d584f7eff071 (05/06/2017)

# **UK PARLIAMENT E-PETITIONS**









tear.

20,781 petitions have been
rejected because they do not meet the petition standards. petition.parliament.uk/petitions (31/05/17)

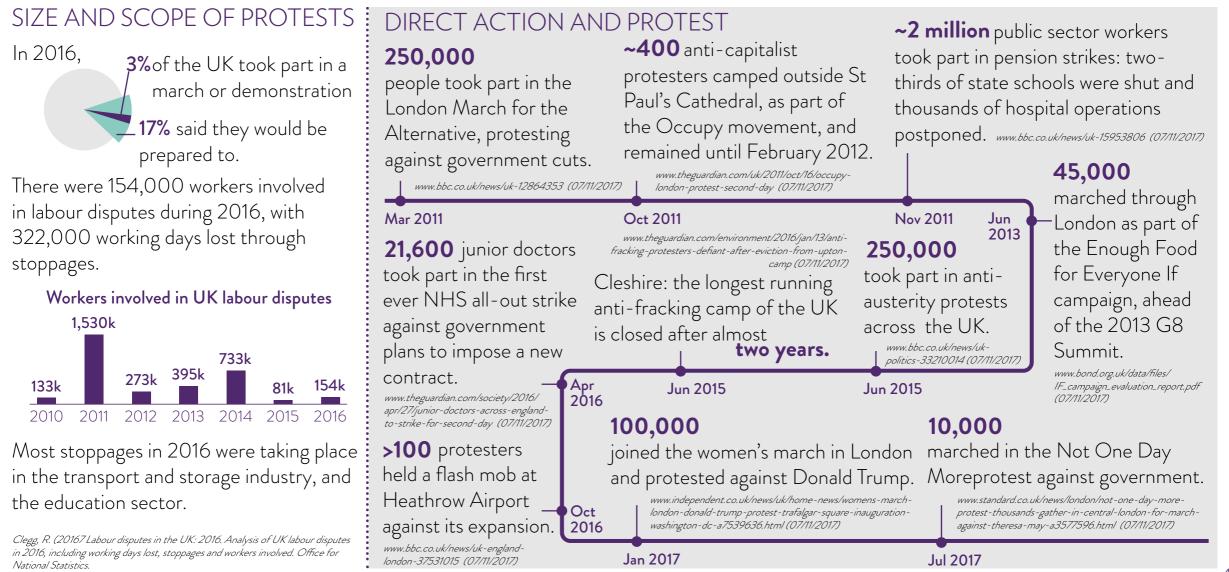
# Top three petitions

>4m A second EU referendum

**1.9m** Prevent Donald Trump from making a state visit to the UK

823k Give Meningitis B vaccine to all children

# **CAMPAIGNING AND PROTEST**



# **CHARITABLE GIVING**

# £9.7bn overall giving in 2016

CAF (2017) UK Giving 2017

In 2016 61% of people gave money to charity in the last year

which is equivalent to

# 32.5 million

people aged 16+ in the UK

CAF (2017) UK Giving 2017; ONS (2016) Population estimates for UK, England and Wales, Scotland and Northern Ireland: mid-2016.



ve to charity on	7	5	U	
a monthly basis		J		

CAF (2017) UK Giving 2017

giv

# WAYS OF GIVING

Cash remains the most common way for people to give to charity. Younger people are more likely to give cash and at fundraising events. People aged 25–44 are most likely to give to charity online and via text.

Method used to give in the last 12 months

Cash	58%
Buying goods	40%
Raffle	40%
Direct debit	31%
Online	26%
Fundraising event	22%
Membership	18%
Debit card	10%
Text	10%
Cheque	8%
Credit card	6%
Payroll	3%
CAF (2017) UK Giving 2017	- •

# HIGH-LEVEL DONORS AND PHILANTHROPISTS

£1.8bn

Total worth of gifts

of £1m+

Individual donors made 355 donations worth over £1m, totalling £1.8bn in 2015.

Universities and foundations receive the majority of these donations.

Coutts (2016) United Kingdom 2016 Million Dollar Donor Report

Largest overall donation **£137.7m** 

# The number of gifts worth £1m+



Coutts (2016) United Kingdom 2016 Million Dollar Donor Report

Steve Morgan, boss of FTSE 250-listed housebuilder Redrow, donated

£200m

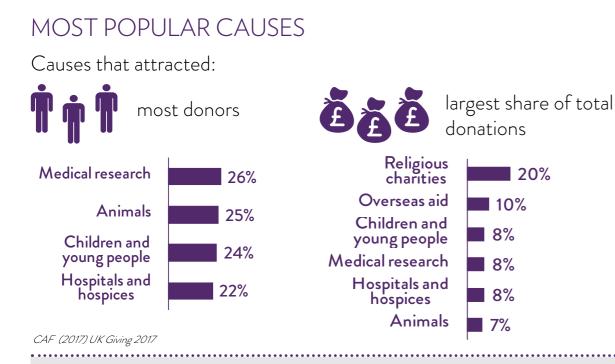
### to charity in 2016.

It is thought to be one of the largest donations ever made by a UK business person.

www.cityam.com/259291/boss-ftse-250-listedhousebuilder-just-made-one-largest

What do people do?

# **CHARITABLE GIVING**



# Being asked to give

People are asked to give to charity in many ways.

How people were asked to give in 2016



38% were asked to give on the street





CAF (2017) UK Giving 2017



# WHO SUPPORTS WHAT?

Women are most likely to give to:





Physical and mental health

Care

Children and young people

Medical research

charities

People aged 65+ are most likely to give to:



Londoners are most likely to give to homeless charities.

# 26% vs 15% overall

People in Ulster most likely to give to physical and mental health care. **28%** vs 16% overall

Those in the north east are the most likely to give to medical research. **39%** vs 26% overall

# **RAISING MONEY**

# MASS PARTICIPATION

The top 25 mass participation events run by individual charities in 2015 raised over £136m and had over 3.5 million participants.

### Top five events in 2015



Race for Life (Cancer Research UK)

Massive (2016) Massive Top 25



World's Biggest Coffee Morning (Macmillan)



Walk the Walk (Moonwalk)



Movember (The Movember Foundation)

Brave the Shave (Macmillan)

# INDIVIDUAL FUNDRAISING

of people who were involved 20% in some form of social action in their community said they Community Life Survey helped fundraise for that activity.

### London Marathon

(2015/16)

In 2016, runners taking part in the London Marathon raised

£59.4m

This brings the total amount raised since the event launched in 1981 to



In 2017, the race was run people, a record number.

www.civilsociety.co.uk/news/-59-4m-raised-by-london-marathon-runners-in-2016.html (20/06/2017); www.standard.co.uk/news/london/london-marthon-2017-record-number-ofruners-make-marathon-capitals-biggest-ever-a3521576.html (20/06/2017)

	•		
Sal	kι	ng	

During 2015 approximately £185m



CAF (2015) UK Giving 2015

was raised by bake sales alone.

# Macmillan Coffee Mornings

Macmillan ran its first Coffee Morning in 1990 with the idea that people would donate the cost of their drink to Macmillan.

# **£138m** raised since 1991

http://coffee.macmillan.org.uk/about/what/ (20/06/2017)

Race for Life

www.cancerresearchuk.org/support-us/find-anevent/charity-runs/race-for-life (20/06/2017)

8 million

women have taken part in a Race for Life over the past 20 years

raising more than

# **RAISING MONEY**

# CROWDFUNDING

Crowdfunding utilises the internet to mobilise people quickly around causes, often in large numbers and across wide geographical distances. Although some way behind income generated for private sector projects, crowdfunding for good causes is a growing market, with around £81m raised for good causes in 2015.

### Common types of crowdfunding in the voluntary sector

### Donation-based crowdfunding

Individuals donate small amounts to meet the larger funding aim of a specific project while receiving no tangible benefits.

### How much is it worth?

**£12m** (2015)

Average campaign size

£714 (2015, dependent on platform)

Average number of backers

**41** (2015)

### Community shares

A form of withdrawable share capital unique to co-operative and community benefit society legislation. Investors have a democratic say in the project's social aims and can be paid interest on their shares but shares cannot go up in value.

How much is it worth?

£61m (2015)

Average campaign size **£309,342** (2015)

# FUNDRAISING PLATFORMS

There are many fundraising platforms that allow people to make donations to their chosen cause online. These platforms often handle Gift Aid reclamation and sometimes gives advice on fundraising techniques and strategy.

https://localgiving.org/about/mission/ (20/06/2017)

# Localgiving

Localgiving is a website established to help local organisations diversify their income through online fundraising. Local charities or community groups can sign up to the website for an annual membership fee in order to access services and create fundraising pages.

# >£15m

>5,000

20,000

has been raised for local charities or community groups through the site since 2009

local charities or community groups have created a Localgiving page

# 158,000

individuals have donated to a local charity or community group

monthly Direct Debit donations have been set up to enable regular donations

Nesta (2016) Crowdfunding for good cause



# **ETHICAL CONSUMERISM**

### Ethical consumer markets UK in 2015



£78.5bn

**By sector** (% growth 2014 to 2015)

Money (-9.2%)

Community (11.7%)

Food and drinks (5.3%)

£9.4bn

















£9.0bn



Ethical Consumer Markets report 2016

# ETHICAL CONSUMER MARKET

The value of all ethical purchases in the UK recorded an 8.5% growth during 2015, with the largest sales increases in community (local shopping, charity shops) and transport. Ethical Consumer Markets report 2016

# FAIRTRADE MARKET







53,000 at Fairtrade fortnight

\*Fairtrade is an independent consumer label for products that meets the international Fairtrade standards. ourimpactstory.fairtrade.org.uk/ (07/11/2017) • 2016

# ORGANIC MARKET

In 2015, the organic market in the UK grew by 4.5% and the total spending on organic products was £1.95bn. Supermarkets continue to be the largest sellers of organic products (£1.3bn), but box schemes and online sales increased by 9.1%. Soil Association (2016) Organic market report 2016. +21.6%



ETHICAL CONSUMERS



A recent study found that ethical supermarket shoppers are more likely to be middle-aged. Organic consumers were also found more likely to be employed and from a higher social class.

Jayawardhena, C., Morrell, K. & Stride, C. (2016) Ethical consumption behaviours in supermarket shoppers: determinants and marketing implications. Journal of Marketing Management, 32(7–8), 777–805; Organic Source: Fairtrade (2016) Impact report 2015/16 http:// Trade Board (2015) A fresh look at the organic consumer, cit. by Soil Association (2016) Organic market Report

What do people do? ,

# **ETHICAL CONSUMERISM**

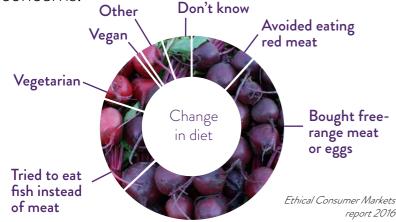
# BOYCOTTS

In 2015, 21% chose to boycott a particular product or service in the food and drink industry. The most common reason for personal boycotts are animal welfare, corporate practices and environmental impact.

## £ £1.8bn Food Total value of boycotts in 2015

# ETHICAL DIET CHOICES

In 2015, 49% of people had changed their diet because of environmental/animal welfare concerns.



# ALTERNATIVE WAYS OF CONSUMING

Innovative projects and sharing communities change the way people consume and provide alternatives for those who want to consume in a sustainable and ethically responsible way.



The number of vegans in the UK has risen by 360% between 2006 and 2016, while sales of vegetarian products grew by 6.3% to £710m in 2015

More than 150,000 Londoners were involved in food growing spaces in 2013 through the Capital Growth programme.

There are about 750 local farmers' markets in the UK. In 2014, 3.1% of fresh fruit and vegetables entering homes came from gardens and allotments.

www.vegansociety.com/whats-new/news/find-out-how-many-vegans-are-great-britain (07/06/2017); Ethical Consumer Markets report 2016; Sustain (2014) Reaping Rewards. Can communities grow a million meals for London; www.bbc.co.uk/news/business-18522656 (07/06/2017); DEFRA (2015) Family food report

# Sharing – exchanging – recycling



People spent £542m in charity shops in 2015. There are about 10,500 charity shops in the UK that generate a profit of £270m a year.



There are 411 Freegle groups and 612 Freecycle groups in the UK sharing and exchanging items for free



48,642 neighbours are sharing things and skills on Streetbank. Nextdoor, a localised social network used in over 100,000 US neighbourhoods launched in the UK in 2016.

Ethical Consumer Markets report 2016; www.charityretail.org.uk/about-cra/ (07/06/2017); www.ilovefreegle.org/explore (07/06/2017); www.freecycle.org (07/06/2017); www.streetbank.com/about?locale=en-GB (07/06/2017); www.theverge. com/2016/6/23/12005456/nextdoor-100000-neighborhood-social-network-appchanges-business-plan-expansion (07/06/2017)

# **APPENDIX I** GLOSSARY

### Local community action

Local community action is about communities coming together to take action on issues that they care about and that will help improve local people's lives. There are various ways that people can engage in this type of social action. For example, setting up a local service or organising a community event (eg street parties).

### **Political engagement**

Political engagement relates to how people feel about and interact with politics. It encompasses attitudinal factors such as knowledge and interest in politics and how much people feel they can influence political decision making. It also includes more participatory elements like voting, being a member or supporter of a political party and taking political action (eg contacting a local MP or attending a political meeting).

### Civic engagement

Based on the Community Life Survey definitions, civic engagement includes civic activism, civic consultations and civic participation.

- Civic activism: Involvement in either direct making about local services or issues, the actual provision of these services by taking on a role such as a local councillor or school governor.
- Civic consultation: Active engagement in consultation about local services or issues through activities such as attending a consultation group or completing a questionnaire about these services.
- Civic participation: Wider forms of engagement in democratic processes, such as contacting an elected representative, taking part in a public demonstration or protest, or signing a petition.

### Volunteering

NCVO defines volunteering as any activity that involves spending time, doing something unpaid that aims to benefit the environment or someone (individuals or groups) other than, or in addition to, close relatives. Central to this definition is the fact that volunteering must be a choice freely made by each individual.

The following definitions for volunteering

are based on the Community Life Survey.

- Formal volunteering: Giving unpaid help through a group, club or organisation.
- Informal volunteering: Giving unpaid help to individual people who are not relatives, and not through a group, club or organisation.
- Regular volunteering: Volunteering once a month.
- Irregular volunteering: Volunteering at least once in the last year.

### Social action

Social action is doing something to make a difference. It is about improving society by working with others. It could be the giving of time or the giving of money. It could be getting involved in campaigns to improve where you live or setting up a community group or charity.

Social action helps to connect people in communities. It can reduce loneliness and isolation. It can harness the power of many to improve people's well-being.

Appendix /

# GLOSSARY

### Social class and social grade

Social class is usually defined as the grouping of people who have the same social, economic, cultural, political or educational status in society into bands, such as upper, middle and lower class. However, there is no consensus on this definition or the bandings that should be used, meaning the concept of social class remains contested.

In order to mitigate the definitional issues surrounding social class, this publication uses the social grades set out in the table (right) to distinguish between social classes. The basis for the classification is the occupation and employment status of the chief income earner in a household. These gradings are widely used in market research and the definitions are maintained by the Market Research Society (MRS).

Grade	Social Class	Chief income earner's occupation	
А	Upper middle class	Higher managerial, administrative or professional	
В	Middle class	Intermediate managerial, administrative or professional	
C1	Lower middle class	Clerical, junior managerial, administrative, professional	
C2	Skilled working class	Skilled manual workers	
D	Working class	Semi-skilled and unskilled manual workers	
E	Non-working	Casual or lowest grade workers, pensioners, others who	
		depend on the welfare state for their income	

# **APPENDIX II**

### IMAGE AND ICON SOURCES

### Images

### Cover

Donations by Amber Avalona from Pixabay.com Holding hands from Pixabay.com WEA (Workers' Educational Association)

### Where

#### Around the world

Ballot paper by alphabunny\_photos from Flickr.com

### By activity

#### Charitable giving

Gift by Clarissa de Wet from Flickr.com Cat by Awee\_19 from Flickr.com Child by Awee\_19 from Flickr.com Memories by Makoto Okuda from Flickr.com

#### Volunteering

Charity run by BanathemobileO from Pixabay.com

#### Charity governance

Computer by Goran Ivos from Unsplash.com

### Community local action

Pub byFsse8info from Flickr.com Shop local by Gexydaf from Flickr.com

#### Campaigning and protest

English 5 pound note by Insomnia Cured Here from Flickr.com Newspaper B&W by Jon S from Flickr.com HeforShe logo from www.heforshe.org/en

#### Ethical Consumerism

Lavender by Elminium from Flickr.com Threads by Shamaasa from Flickr.com Farmers Market violet veg by Napoleon Benito from Flickr.com

2011 Famers market by Gemma Billings from Flickr.com

### lcons

### Over time

Charitable giving

Man silhouette by Freepik from www.flaticon.com

### Who

### Age

Pounds bag by Freepik from www.flaticon.com Alarm clock by Freepik from www.flaticon.com Agreement by Gregor Cresnar from www.flaticon.com Book stack of three by Freepik from www.flaticon.com Location pin by Freepik from www.flaticon.com Protest by Freepik from www.flaticon.com

#### Gender

Female gender sign by Freepik from www.flaticon.com Male gender symbol by Freepik from www.flaticon.com Man silhouette by Freepik from www.flaticon.com Online donation by Freepik from www.flaticon.com Pounds bag by Freepik from www.flaticon.com

#### Social class and education

Give money by Freepik from www.flaticon.com Protest by Freepik from www.flaticon.com Big Ben by Freepik from www.flaticon.com

#### Ethnicity

Voting urn by Freepik from www.flaticon.com Political candidate speech by Freepik from www. flaticon.com

Open book by Freepik from www.flaticon.com Like by Gregor Cresnar from www.flaticon.com

#### Religion

List by Madebyoliver from www.flaticon.com Group by Gregor Cresnar from the Noun Project Multiple users by Freepik from www.flaticon.com Old fashion briefcase by Bogdan Rosu from www. flaticon.com

Alarm clock by Freepik from www.flaticon.com Hand by Fission Stragey from the Noun Project

#### Disability

Pounds bag by Freepik from www.flaticon.com Clipboard by Google from www.flaticon.com Man silhouette by Freepik from www.flaticon.com Construction by Freepik from www.flaticon.com

#### Civic core

Man silhouette by Freepik from www.flaticon.com Woman silhouette by Freepik from www.flaticon.com Mortarboard by Freepik from www.flaticon.com Man work on laptop by Freepik from www.flaticon.com Church by Freepik from www.flaticon.com Mosque by Freepik from www.flaticon.com

### Where

#### Spaces and places

Hospital sign by Freepik from www.flaticon.com

Public museum by Scott de Jonge from www.flaticon. com

Sprouts by Freepik from www.flaticon.com Hand by Fission Stragey from the Noun Project Kids couple by Freepik from www.flaticon.com Binoculars by Freepik from www.flaticon.com Home by Freepik from www.flaticon.com Cyclist by Freepik from www.flaticon.com Church by Freepik from www.flaticon.com Mosque by Freepik from www.flaticon.com Teacher by Freepik from www.flaticon.com Empty shopping cart by Freepik from www.flaticon.com Multiple users by Freepik from www.flaticon.com Bag by Freepik from www.flaticon.com Lectern with microphone by Freepik from www.flaticon.com

Alarm clock by Freepik from www.flaticon.com Mortarboard by Freepik from www.flaticon.com Protest by Freepik from www.flaticon.com Elementary school by Freepik from www.flaticon.com Beer jar by Freepik from www.flaticon.com

#### Across the country

Rural hotel house by Freepik from www.flaticon.com City towers view by OCHA from www.flaticon.com Eye by Icomoon from www.flaticon.com Megaphone by Daniel Bruce from www.flaticon.com

#### Around the world

Hand by Fission Stragey from the Noun Project Gift by SBTS from the Noun Project World by Daniel Bruce from www.flaticon.com Protest by Freepik from www.flaticon.com Pounds bag by Freepik from www.flaticon.com Signing contract by Freepik from www.flaticon.com

### IMAGE AND ICON SOURCES

#### Online

Online donation by Freepik from www.flaticon.com Reload by Freepik from www.flaticon.com Hand graving smartphone by Freepik from www.flaticon.com

Coin stack by Freepik from www.flaticon.com Microscope by Freepik from www.flaticon.com Light bulb by Gregor Cresnar from www.flaticon.com Calendar by Freepik from www.flaticon.com Home by Freepik from www.flaticon.com

### By activity

#### Volunteering

Hands inside heart by Freepik from www.flaticon.com Alarm clock by Freepik from www.flaticon.com Old fashion briefcase by Bogdan Rosu from www. flaticon.com

#### Charity governance

Female gender sign by Freepik from www.flaticon.com Male gender symbol by Freepik from www.flaticon.com Old fashion briefcase by Bogdan Rosu from www. flaticon.com

Calendar by Freepik from www.flaticon.com Target by Freepik from www.flaticon.com Strategy by Freepik from www.flaticon.com Coin stack by Freepik from www.flaticon.com Hammer by Freepik from www.flaticon.com Hand by Fission Stragey from the Noun Project Group by Gregor Cresnar from the Noun Project Agreement by Gregor Cresnar from www.flaticon.com Kids couple by Freepik from www.flaticon.com LinkedIn by Googled from www.flaticon.com Facebook by Icomoon from www.flaticon.com Twitter by Icomoon from www.flaticon.com Management by Freepik from www.flaticon.com

#### Membership

Man silhouette by Freepik from www.flaticon.com Woman silhouette by Freepik from www.flaticon.com Football player by Freepik from www.flaticon.com Protest by Freepik from www.flaticon.com Hand by Fission Stragey from the Noun Project Multiple users by Freepik from www.flaticon.com World by Daniel Bruce from www.flaticon.com Rocking chair by Freepik from www.flaticon.com Church- by Freepik from www.flaticon.com Mosque- by Freepik from www.flaticon.com Old fashion briefcase by Bogdan Rosu from www. flaticon.com

Beer jar by Freepik from www.flaticon.com Home by Freepik from www.flaticon.com Teacher by Freepik from www.flaticon.com Lectern with microphone by Freepik from www.flaticon. com

Compass by Freepik from www.flaticon.com Female gender sign by Freepik from www.flaticon.com

#### Community local action

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### Political engagement

Political candidate speech by Freepik from www.flaticon.com

Open book by Freepik from www.flaticon.com Management by Freepik from www.flaticon.com Protest by Freepik from www.flaticon.com Voting urn by Freepik from www.flaticon.com

#### Campaigning and protest

Man silhouette by Freepik from www.flaticon.com Signing contract by Freepik from www.flaticon.com Lectern with microphone by Freepik from www.flaticon. com

Delete cross by Freepik from www.flaticon.com

#### Charitable giving

Gift by SBTS from the Noun Project Man silhouette by Freepik from www.flaticon.com Pounds bag by Freepik from www.flaticon.com Charity tin by Justin Maelzer from the Noun Project Email by Freepik from www.flaticon.com Television with antenna by Freepik from www.flaticon. com

#### Raising money

Man sprinting by Freepik from www.flaticon.com Cupcake by Freepik from www.flaticon.com Community by Freepik from www.flaticon.com Snack sign by Freepik from www.flaticon.com Man and shaver by Freepik from www.flaticon.com Moon by Freepik from www.flaticon.com

#### Ethical consumerism

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Appendix