



Devon Access to Services

“Improving access to information, services, representation and training”

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Transport Options Exeter East and Mid Devon

Community Car Schemes (individual transport for people with no alternatives)

All these services are subject to availability, have eligibility criteria and all services make a charge. Please contact them directly for more details

Blackdown Support

01823 681 036

www.blackdownsupportgroup.org.uk

Blackdown Support Group offer volunteer services including - community transport, wheelchair accessible vehicle, short term wheelchair loan. Anyone who is resident in the Blackdown Hills can request assistance with any of the above.

Area covered: Dunkeswell, Hemyock, Sheldon, Upton, Yarcombe, Clayhidon, Culmstock

Seachange

01395 446896

www.seachangedevon.org

Covering East Devon offering community transport solutions run by volunteers on a donation basis.

Area covered: Bickton, Budleigh Salterton, Colaton Raleigh, East Budleigh, Exmouth, Lymington, Otterton, Woodbury

Clyst Caring Friends

01392 464940

07889 563936

www.clystcaringfriends.org.uk

Transport services run by volunteers to medical appointments and day centre.

Area covered: Pinhoe, Aylesbeare, Broadclyst, Clyst Honiton, Whimple

Colyton Link

0300 123 3345

www.colyfordvillage.co.uk

Providing transport for medical related appointments to the residents of Colyton & Colyford.

Area covered: Axminster, Colyton

Crediton (Mid Devon Mobility)

01363 773303

www.creditoncommunitytransport.org.uk

Ring & Ride Service

Community Car Service taking passengers to and from health and social appointments.

Area covered: Bow, Brushford, Cadbury, Cadeleigh, Chawleigh, Cheriton Bishop, Cheriton Fitzpaine, Clannaborough, Clayhanger, Colebrooke, Copplestone, Crediton, Cruwys Morchard, Down St Mary, Eggesford, Hittisleigh, Lapford, Newton St Cyres, Nymet Rowland, Sandford, Shobrooke, Stockleigh English, Stockleigh Pomeroy, Washford Pyne, Wembworthy, Zeal Monachorum

Culm Voluntary Car Scheme (Cullompton)

0188433161

Area covered: Butterleigh, Cullompton, Halberton, Kentisbeare, Uffculme, Willand

ELF

01392 493344

www.elfcharity.org.uk

Patient Transport for Haematology Patients to and from hospital for treatment or Consultant reviews.

Area covered: North Devon & Torridge, Exeter, East Devon, Mid Devon, South Hams, Teignbridge, Torbay

Estury League of Friends

01392 879009

www.estuaryleague.org

Area covered: Topsham, Clyst St George, Lympstone

Exmouth Community Cars

01395 266062

www.exmouthccs.co.uk

Community Car Service to medical appointments.

Area covered: Budleigh Salterton, Exmouth, Lympstone, Woodbury

Friends of Heavitree Health Centre

01392 277409

www.theheavitreepractice.co.uk

Transport to the practice hospitals and clinics with befriending and escorting of patients as necessary, and assistance with shopping and the emergency delivery of prescriptions.

Area covered: Heavitree, Mincinglake and Whipton, Newtown and St Leonard's, Pennsylvania, Pinhoe, Priory

Ide Lane Friends

07708233660

www.idelanesurgery.nhs.uk

Transport to and from health appointments e.g. Ide Lane surgery, hospital, dentist or opticians.

Area covered: Alphington, St Thomas, Dunchideock, Dunsford, Ide, Kenn

Ottery Help Scheme

01404 813041

www.otteryhelpscheme.org.uk

Ottery has a 14 seater minibus specially adapted to be able to carry a wheelchair and has a tail lift for ease of access.

Area covered: Aylesbeare, Buckerell, Colaton Raleigh, Feniton, Newton Poppleford and Harpford, Ottery St Mary, Payhembury, Rockbeare, Talaton, West Hill, Whimple

Sampford Peverell

07305 049541

Help with transport to medical or dental appointments, social visiting, collection and delivery of medicines, for those in need who cannot call on friends and family.

Area covered: Burlescombe, Halberton, Hockworthy, Holcombe Rogus, Sampford Peverell, Uplowman

Sidmouth Hospice at Home

01395 577126

www.sidmouthhospiceathome.org.uk

Driving patients and families who have a life limiting condition to medical appointments.

Area covered: Newton Poppleford and Harpford, Sidmouth

Sidmouth Voluntary Services

01395 512221

www.sidmouthvs.org.uk

We offer transport to medical appointments; morning coffee & lunch at Twyford House; shopping trips; social outings; group events & room hire to local clubs, events & groups.

Area covered: Sidmouth

Silverton Link Up

07821 718672

www.wyndhamhousesurgery.co.uk

Car scheme taking Wyndham House Surgery to / from medical appointments.

Area covered: Rewe, Stoke Canon, Upton Pyne, Silverton, Thorverton

Tedburn Outreach

01647 279176

Outreach provides transport to medical appointments - doctors' and dental surgeries, hospitals, opticians, audiologists, physiotherapists etc.

Area covered: Tedburn St Mary

Tiverton Community Transport

01884 242099

www.middevonmobility.org.uk

Community Cars taking passengers to and from medical and social appointments.

Area covered: Witheridge, Bampton, Bickleigh, Brushford, Burlescombe, Butterleigh, Cadeleigh, Cruwys Morchard, Cullompton, Halberton, Loxbeare, Morchard Bishop, Morebath, Oakford, Poughill, Puddington, Sampford Peverell, Silverton, Stoodleigh, Templeton, Thorverton, Tiverton, Uffculme, Uplowman, Washfield, Willand, Witheridge

TRIP Community Transport Honiton

0140446529

www.tripcta.org

Area covered: East Devon

TRIP Community Transport Lower Axe Valley

01404 46529

www.tripcta.org

Area covered: Lower Axe Valley

Westbank Exminster

01392824752

www.westbank.org.uk

The Westbank patient transport service helps people who are unable to access public transport, or who are without family or friends nearby to get to their healthcare appointments and health-related exercise and rehabilitation classes.

Area covered: All of Devon

Ring and Ride and Community Minibus Services

Door to door minibus transport to the shops and days out. All are wheelchair accessible, very social and fun. Please contact them directly for more details

Driving Miss Daisy

03330 146211

Exmouth

Mainly covers Exmouth, Budleigh Salterton and surrounding areas

exmouth@drivingmissdaisy.co.uk

Seaton

Areas covered are Seaton, Sidmouth, Honiton, Lyme Regis and all areas in between.

seaton@drivingmissdaisy.co.uk

Vehicles are wheelchair accessible.

For medical appointments, they can take notes for you and stay with you.

Will take passengers shopping.

TRIP Community Transport

01404 46529

www.tripcta.org

Door to door minibus service available to people of any age with no easy access to public transport and the disabled. The wheelchair accessible bus will call at your house and can take you for shopping trips and/or days out. Drivers will assist you in getting in and out of your house and even carry your shopping.

Freedom Wheels

01392 464206

info@freedomwheels.uk

Exeter, East Devon, Mid Devon

Wheelchair accessible transport, including group transport

Crediton Ring & Ride (Operated by Mid Devon Mobility)

01363 773303

sarah@middevonmobility.org.uk

Crediton and surrounding villages (including Coldridge, Zeal Monachorum, Copplestone, Sandford, etc.) with various routes running to local towns and Exeter. Door-to-door service for wheelchair users; routes on specific days for towns like Crediton, Exeter, Tiverton, and more.

Wheelchair Accessible Vehicles (including taxis)

If you know of any other accessible services please tell us at dasadmin@ndvs.org.uk

Peak Taxis

EX10 9TU

peaktaxis.co.uk

01395 513322

2 specialised wheelchair accessible vehicles. Loading ramp. Anchor points and seat belts.

Petroc Travel

Sidmouth

07721 361835

petroctravel@yahoo.com

Can transport 6 passengers.
Takes folded wheelchairs and walkers.

PSM Taxi Service

07951 761233

www.psmtaxiservices.co.uk

Hospital visits to Sidmouth and East Devon and Exeter.
Takes folded wheelchairs/walkers.

Sidmouth Taxis

07474 205328

EX10 9BQ

Hospital appointments
Takes foldable wheel chairs/walkers.

Apple Central Taxis

01392 666666

Broad coverage of Devon, including wheelchair-accessible taxis.

Exeter Wheelchair Transport

01392 494330

Exeter and surrounding areas, extending into parts of Mid Devon.

White Swan Taxis

07928 115421

Crediton and surrounding areas.

Crediton Cars

01363 773889

Crediton and nearby areas.

Exeter Wheelchair Accessible Vehicles (WAVE)

01392 252525

Exeter and Mid Devon regions.

Need-A-Cab (Cullompton)

01392 555555

Cullompton and surrounding areas.
Wheelchair-accessible taxis are available.

Exeter Taxis

01392 666666

Exeter and surrounding East Devon areas. Offers accessible taxis with prior arrangement.

Other Transport Services (bus, train, car share)

For more information go to

www.traveldevon.info

Bus timetable books are available at your local Library.

Hospital transport and advice

Patient Transport and Advice Service

Criteria assessed assistance and/or referral to other transport services

0345 155 1009 - Plymouth and Devon

01803 656 777 – Torbay (including South Devon and Teignbridge)

For people who need extra help for medical reasons with transport to NHS arranged hospital appointments (not to GP Primary care) who:

- Are too unwell to travel by private car or public transport
- Will need skilled help to leave their home, or on the journey
- Require frequent treatment

Financial help to get to hospital appointments

Healthcare Travel Costs Scheme

Helping people on low incomes and eligible benefits may be able to reclaim travel costs to secondary care. You may be able to claim same day reimbursement at cashiers' offices at the receiving hospital or by post and will need evidence of:

- Benefit
- Appointment
- Receipt of expenses

Search online for - NHS help with travel costs (HTCS)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information or phone 01392 674806 or 0300 1231672

For financial help with a range of health care costs (including transport)

NHS Low Income Scheme

£16,000 Single

£23,000 couple

Helping people on low incomes access a range of health care costs (e.g. prescriptions) via an NHS means-tested benefit. Apply via Form HC1

0300 330 1343

Search online for - NHS low income scheme (NHSBSA)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information and a paper copy of Form HC1 or phone 01392 674806 or 0300 1231672

Details believed to be correct Feb 2025