



Devon Access to Services

"Improving access to information, services, representation and training"

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☎ 07840 452147

📧 @DevonAccessToServices

✉ tim@ndvs.org.uk

✉ dasadmin@ndvs.org.uk

🌐 DevonServices.org.uk

Transport Options Southern Area

Community Car Schemes (individual transport for people with no alternatives)

All these services are subject to availability, have eligibility criteria and all services make a charge or ask for a donation. Please contact them directly for more details.

Access Plymouth

01752 600633

www.accessplymouth.co.uk

Area covered: Budshead, Compton, Devonport, Drake, Efford and Lipson, Eggbuckland, Ham, Honicknowle, Moor View, Peverell, Plympton Chaddlewood, Plympton Erle, Plympton St Mary, Plymstock Dunstone, Plymstock Radford, St Budeaux, St Peter and the Waterfront, Southway, Stoke, Sutton and Mount Gould

Acorn Community Support

01647 252701

www.acorncommunitysupport.co.uk

Acorn Community Support Transport for Patients of the Cheriton Bishop and Teign Valley Medical Practice by car to medical appointments. Also we run two minibuses for social and shopping outings. social, emotional and practical support to those in need in the Teign Valley and Cheriton Bishop area of Devon.

Buckfastleigh Sharing

01364 643120

www.buckfastleighsharing.org

Provides community transport services, including lifts to medical appointments and social events.

Area covered: Heavitree, South Brent, Totnes, Ashburton, Buckfastleigh, Newton Abbot, Teignmouth, Roundham with Hyde, Shiphay

Buckland Surgery Support Group (BUSS)

01626 438000

www.buckland-surgery.co.uk

Offers transport assistance to patients of Buckland Surgery for medical appointments.

Area covered: Newton Abbot

Dartmouth Caring

01803 835384

www.dartmouthcaring.co.uk

Provides transport for medical appointments, shopping, and social activities for the elderly and vulnerable in Dartmouth.

Area covered: Blackawton, Cornworthy, Dartmouth, Slapton, Stoke Fleming, Strete

East Teignbridge (Dawlish) CT

01626 888890

www.eastteignbridgecta.org.uk

Wheelchair Accessible Vehicles available (also see Ring and Ride below)

Area covered: Exminster, Ideford, Kenn, Kenton, Powderham, Shaldon, Starcross, Teignmouth

Ivybridge & District Community Transport

01752 690444

www.ringandride.net

Ring and Ride, and Wheelchair Accessible Vehicles available

Offers a community car scheme for medical appointments and a ring and ride service for shopping trips.

Area covered: Bickleigh, Dartington, Diptford, Ermington, Holbeton, Ivybridge, Newton and Noss, North Huish, Shaugh Prior, South Brent, South Huish, Sparkwell, Ugborough, Wembury, Yealmpton

Kerswella Care

01803 873119

www.kerswellacare.co.uk

Provides transport for medical appointments and social visits for residents of Kingskerswell.

Area covered: Abbotskerswell, Coffinswell, Kingskerswell, Newton Abbot

Kings Care League of Friends (Newton Abbott and Kingsteignton)

01626 357090

www.kingscare.co.uk

Offers transport services for medical appointments and social activities for the local community.

Area covered: Kingsteignton

Lustleigh Association of Drivers

01647 277498

www.lustleighvillage.co.uk

Provides volunteer driver services for medical appointments and essential trips for Lustleigh residents.

Area covered: Lustleigh

Modbury Caring

01548 830118

www.modburycaring.org.uk

Offers transport assistance for medical appointments and essential journeys for Modbury residents.

Area covered: Aveton Gifford, Bigbury, Churchstow, Ermington, Ivybridge, Kingsbridge, Kingston, Loddiswell, Modbury, Ringmore, Thurlestone, Ugborough, Woodleigh

Morecare Chagford

01647 432109

www.morecare.org.uk

Provides volunteer driver services for medical appointments and social visits for Chagford residents.

Area covered: Moretonhampstead, North Bovey

Morecare Moretonhampstead

01647 440775

www.moretonhampstead.com

Offers transport assistance for medical appointments and essential trips for Moretonhampstead residents.

Area covered: Moretonhampstead, North Bovey

Newton Abbot Community Transport Association

01626 335775

www.newtonabbotcta.org

Ring and Ride, and Wheelchair Accessible Vehicles available

Provides a range of community transport services, including ring and ride, community car, and wheelchair-accessible vehicles.

Area covered: Abbotskerswell, Ashburton, Ashton, Bickington, Bishopsteignton, Bovey Tracey, Bridford, Buckfastleigh, Christow, Chudleigh, Coffinswell, Dacombe, Denbury and Torbryan, Haccombe with Combe, Hennock, Highweek, Ilsington, Kingsteignton, Kingskerswell, Lustleigh, Newton Abbot, Ogwell, Stokeinteignhead, Teigngrace, Trusham, Widecombe-in-the-Moor

Norton Brook Patient Transport Service

01548 853551

www.nortonbrookmedicalcentre.co.uk

Offers transport assistance to patients of Norton Brook Medical Centre for medical appointments.

Area covered: Norton Brook

Okehampton & District Community Transport Group

Unit 12, Okehampton Business Centre, Higher Stockley Mead, Okehampton, EX20 1FJ

01837 55000

www.odctg.co.uk

Wheelchair Accessible Vehicles available

Provides community car services for medical appointments and a ring and ride service for shopping trips.

Area covered: Ashreigney, Black Torrington, Dolton, Halwill, Merton, Petrockstow, Winkleigh, Moretonhampstead

Paignton Karing

01803 524799

www.paigntonkaring.org.uk

Offers transport services for medical appointments and social activities for Paignton residents.

Area covered: Torbay

Redfern - Friends of

01803 862073

www.redfernhealthcentre.co.uk

Area covered: Bolberry, Churchstow, Galmpton, Kingsbridge, Loddiswell, Malborough, Salcombe, South Huish, South Milton, Thurlestone, West Alvington

Riverside Surgery Befrienders - Bovey Tracy

01626 832666

www.boveytracey.gov.uk/Riverside-Surgery-Befrienders/Bovey-Tracey/

Offers transport services for medical appointments and social visits for patients of Riverside Surgery.

Area covered: Bovey Tracey

South Brent & District Caring

01364 700282

www.sbadc.org.uk

Provides transport assistance for medical appointments and essential journeys for South Brent residents.

Area covered: Diptford, North Huish, Rattery, South Brent

TASS (Tavistock Area Support Services)

01822 616958

www.tasstavistock.org.uk

Provides a range of services, including community car, and accessible vehicles for Tavistock residents.

Area covered: Tavistock and surrounding area

Totnes Caring

The Mansion, 36 Fore Street, Totnes, TQ9 5RP

01803 865684

www.totnescaring.org.uk

Volunteer cars and Wheelchair Accessible Vehicles available

The organisation provides a range of services to support older people, including transport, befriending, and assistance with daily tasks.

Area covered: Ashprington, Blackawton, Cornworthy, Dartington, Diptford, Halwell and Moreleigh, Harberton, Rattery, Staverton, Stoke Gabriel, Totnes

Volunteering in Health (Teignmouth)

01626 771695

Volunteer cars and Wheelchair Accessible Vehicles available

They offer a range of services aimed at improving the well-being of local people, including transport to and from hospital and other medical appointments, as well as a befriending service for patients who are not able to get out and about much and are feeling lonely.

Area covered: Bishopsteignton, Chudleigh, Shaldon, Stokeinteignhead, Teignmouth

Yelvercare (Yelverton)

07775 695864 (available between 10 am and 1 pm, Monday to Friday)

www.yelvertoncommunityprojects.org

Yelvercare provides various services to residents in the Yelverton area, including transport for medical and social appointments, shopping assistance, dog walking, a lunch club, limited befriending, and DIY help. Residents can request assistance by calling the provided phone number during the specified hours

Area covered: Yelverton

Ring and Ride and Community Minibus Services

Door to door minibus transport to the shops and days out. All are wheelchair accessible, very social and fun. Drivers will assist you in getting in and out of your house and even carry your shopping. Please contact them directly for more details.

Access Plymouth

01752 600633

www.accessplymouth.co.uk

Ring and Ride, and Wheelchair Accessible Vehicles available

Area covered: Plymouth

East Teignbridge (Dawlish) CT

01626 888890

office@etcta.co.uk

www.dawlish-mobility.co.uk

Provides door-to-door transport for people who find it difficult to use conventional public transport, especially for medical, shopping, and social trips

Area Covered: Ashcombe, Bishopsteignton, Dawlish, Exminster, Ideford, Kenn, Kenton, Mamhead, Powderham, Shaldon, Starcross, Teignmouth

Ivybridge Ring and Ride

01752 690444

info@ringandride.net

www.ringandride.net

Area covered: Bickleigh, Brixton, Cordwood, Dartington, Ermington, Harford, Ivybridge, Newton & Noss, Shaugh Prior, South Brent, Sparkwell, Ugborough, Wembury, Yealmpton

Newton Abbot Ring and Ride (Incl Totnes & Dartmouth)

Tel: 01626 335775

transport@newtonabbotcta.org

www.newtonabbotcta.org

Area covered: Abbotskerswell, Ashburton, Bickington, Bovey Tracey, Broadhempston, Buckfastleigh, Chudleigh, Coffinswell, Dartmouth, East Allington, Halwell, Ilsington, Ipplepen, Kingskerswell, Kingsteignton, Littlehempston, Marldon, Newton Abbot, Ogwell, Staverton, Stoke Fleming, Teigngrace, Totnes

Okehampton Ring and Ride

01837 55000

office@odctg.co.uk

www.odctg.co.uk

Area covered: Beaworthy, Belstone, Bondleigh, Bratton Clovelly, Bridestowe, Broadwoodkelly, Chagford, Drewsteignton, Exbourne, Gidleigh, Halwill, Hatherleigh, Iddesleigh, Inwardleigh, Jacobstowe, Lifton, Lydford, Meeth, Monkoheampton, North Tawton, Northlew, Okehampton, Okehampton Hamlets, Sampford Courtenay, Sourton, South Tawton, Spreyton, Sticklepath, Stowford, Throwleigh, Thrushelton, Winkleigh.

Tavistock and District Ring and Ride

07939 093232

Phone them for a link to their timetable

Area covered: Bere Ferrers, Bradstone, Brentor, Bridestowe, Buckland, Monachorum, Coryton, Dartmoor Forest, Dunterton, Gulworthy, Horrabridge, Kelly, Lamerton, Lewtrenchard, Lifton, Lydford, Mary Tavy, Marystow, Meavy, Milton Abbot, Peter Tavy, Sampford Spiney, Sheepstor, Stowford, Sydenham Damerel, Tavistock, Thrushelton, Walkhampton, Whitchurch

Wheelchair Accessible Vehicles (including taxis)

If you know of any other accessible services please tell us at dasadmin@ndvs.org.uk

Driving Miss Daisy

03330 146211

Exmouth

Mainly covers Exmouth, Budleigh Salterton and surrounding areas

exmouth@drivingmissdaisy.co.uk

Freedomwheels

01392 464206

info@freedomwheels.uk

Exeter and surrounding areas

Exeter and further afield, including hospital visits, day trips, and shopping

Teignbridge Taxis

01626 772287

info@teignbridgetaxis.co.uk

Teignbridge and nearby locations, with wheelchair accessible vehicles available

South Hams Taxis

01548 852413

info@southhamstaxis.co.uk

South Hams, covering areas like Kingsbridge, Totnes, Dartmouth, and more

W.A.V.E (Wheelchair Access Vehicles Exeter)

01392 25 25 25

info@waveexeter.co.uk

www.waveexeter.co.uk

Exeter and national travel options available with advance booking

South Hams District Council – Accessible Taxi Services

01803 861234

Many taxi firms operating in the South Hams area have wheelchair-accessible vehicles. For specific firms, you can check with the local council

Teignbridge District Council – Wheelchair Accessible Taxis

01626 336404

There are numerous wheelchair-accessible taxis within the Teignbridge area. As with South Hams, you can find specific operators by checking the council's directory

Teignbridge Taxis

01626 774444

info@teignbridgetaxis.co.uk

Wheelchair accessible vehicles available for local and long-distance travel across Teignbridge

C & S Taxis

01626 776222

bookings@cstaxis.co.uk

Wheelchair accessible taxis and private hire vehicles available

South Hams Cabs

01803 849000

info@southhamscabs.co.uk

Totnes, Dartmouth, Kingsbridge, Salcombe, Paignton, Torquay, and surrounding areas

Dartmouth Taxis

01803 839900

Wheelchair accessible vehicles available for local trips

Devon Access Taxis

01752 22 22 20

hello@devonacesstaxis.co.uk

We are a premium wheelchair taxi service in Plymouth, providing reliable, hassle-free and accessible travel

Other Transport Services (bus, train, car share)**For more information go to**

www.traveldevon.info

Bus timetable books are available at your local Library.

Fare Car

0345 155 1015

devonbus@devon.gov.uk

www.traveldevon.info

Rural areas and local towns, with shared journeys available

Hospital transport and advice**Patient Transport and Advice Service**

Criteria assessed assistance and/or referral to other transport services

0345 155 1009 - Plymouth and Devon

01803 656 777 – Torbay (including South Devon and Teignbridge)

For people who need extra help for medical reasons with transport to NHS arranged hospital appointments (not to GP Primary care) who:

- Are too unwell to travel by private car or public transport
- Will need skilled help to leave their home, or on the journey
- Require frequent treatment

Financial help to get to hospital appointments

Healthcare Travel Costs Scheme

Helping people on low incomes and eligible benefits may be able to reclaim travel costs to secondary care. You may be able to claim same day reimbursement at cashiers' offices at the receiving hospital or by post and will need evidence of:

- Benefit
- Appointment
- Receipt of expenses

Search online for - nhs help with travel costs (HTCS)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information or phone 01392 674806 or 0300 1231672

For financial help with a range of health care costs (including transport)

NHS Low Income Scheme

£16,000 Single

£23,000 couple

Helping people on low incomes access a range of health care costs (e.g. prescriptions) via an NHS means-tested benefit. Apply via Form HC1

0300 330 1343

Search online for - NHS low income scheme (NHSBSA)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information and a paper copy of Form HC1 or phone 01392 674806 or 0300 1231672

Details believed to be correct March 2025

If you find any of these details are incorrect or out of date please let us know at dasadmin@ndvs.org.uk

Devon Services

For contact information about a range of Public and Community service providers please go to

www.devonservices.org.uk