



## Devon Access to Services

**"Improving access to information, services, representation and training"**

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☎ 07840 452147

📧 @DevonAccessToServices

✉ tim@ndvs.org.uk

✉ dasadmin@ndvs.org.uk

🌐 DevonServices.org.uk

### Transport Options Southern Area

#### **Community Car Schemes** (individual transport for people with no alternatives)

All these services are subject to availability, have eligibility criteria and all services make a charge or ask for a donation. Please contact them directly for more details.

##### **Access Plymouth**

01752 600633

[www.accessplymouth.co.uk](http://www.accessplymouth.co.uk)

Area covered: Budshead, Compton, Devonport, Drake, Efford and Lipson, Eggbuckland, Ham, Honicknowle, Moor View, Peverell, Plympton Chaddlewood, Plympton Erle, Plympton St Mary, Plymstock Dunstone, Plymstock Radford, St Budeaux, St Peter and the Waterfront, Southway, Stoke, Sutton and Mount Gould

##### **Acorn Community Support**

01647 252701

[www.acorncommunitysupport.co.uk](http://www.acorncommunitysupport.co.uk)

Acorn Community Support Transport for Patients of the Cheriton Bishop and Teign Valley Medical Practice by car to medical appointments. Also we run two minibuses for social and shopping outings. social, emotional and practical support to those in need in the Teign Valley and Cheriton Bishop area of Devon.

##### **Buckfastleigh Sharing**

01364 643120

[www.buckfastleighsharing.org](http://www.buckfastleighsharing.org)

Provides community transport services, including lifts to medical appointments and social events.

Area covered: Heavitree, South Brent, Totnes, Ashburton, Buckfastleigh, Newton Abbot, Teignmouth, Roundham with Hyde, Shiphay

##### **Buckland Surgery Support Group (BUSS)**

01626 438000

[www.buckland-surgery.co.uk](http://www.buckland-surgery.co.uk)

Offers transport assistance to patients of Buckland Surgery for medical appointments.

Area covered: Newton Abbot

##### **Dartmouth Caring**

01803 835384

[www.dartmouthcaring.co.uk](http://www.dartmouthcaring.co.uk)

Provides transport for medical appointments, shopping, and social activities for the elderly and vulnerable in Dartmouth.

Area covered: Blackawton, Cornworthy, Dartmouth, Slapton, Stoke Fleming, Strete

**East Teignbridge (Dawlish) CT**

01626 888890

[www.eastteignbridgecta.org.uk](http://www.eastteignbridgecta.org.uk)

Wheelchair Accessible Vehicles available (also see Ring and Ride below)

Area covered: Exminster, Ideford, Kenn, Kenton, Powderham, Shaldon, Starcross, Teignmouth

**Ivybridge & District Community Transport**

01752 690444

[www.ringandride.net](http://www.ringandride.net)

Ring and Ride, and Wheelchair Accessible Vehicles available

Offers a community car scheme for medical appointments and a ring and ride service for shopping trips.

Area covered: Bickleigh, Dartington, Diptford, Ermington, Holbeton, Ivybridge, Newton and Noss, North Huish, Shaugh Prior, South Brent, South Huish, Sparkwell, Ugborough, Wembury, Yealmpton

**Kerswella Care**

01803 873119

[www.kerswellacare.co.uk](http://www.kerswellacare.co.uk)

Provides transport for medical appointments and social visits for residents of Kingskerswell.

Area covered: Abbotskerswell, Coffinswell, Kingskerswell, Newton Abbot

**Kings Care League of Friends (Newton Abbott and Kingsteignton)**

01626 357090

[www.kingscare.co.uk](http://www.kingscare.co.uk)

Offers transport services for medical appointments and social activities for the local community.

Area covered: Kingsteignton

**Lustleigh Association of Drivers**

01647 277498

[www.lustleighvillage.co.uk](http://www.lustleighvillage.co.uk)

Provides volunteer driver services for medical appointments and essential trips for Lustleigh residents.

Area covered: Lustleigh

**Modbury Caring**

01548 830118

[www.modburycaring.org.uk](http://www.modburycaring.org.uk)

Offers transport assistance for medical appointments and essential journeys for Modbury residents.

Area covered: Aveton Gifford, Bigbury, Churchstow, Ermington, Ivybridge, Kingsbridge, Kingston, Loddiswell, Modbury, Ringmore, Thurlestone, Ugborough, Woodleigh

**Morecare Chagford**

01647 432109

[www.morecare.org.uk](http://www.morecare.org.uk)

Provides volunteer driver services for medical appointments and social visits for Chagford residents.

Area covered: Moretonhampstead, North Bovey

**Morecare Moretonhampstead**

01647 440775

[www.moretonhampstead.com](http://www.moretonhampstead.com)

Offers transport assistance for medical appointments and essential trips for Moretonhampstead residents.

Area covered: Moretonhampstead, North Bovey

**Newton Abbot Community Transport Association**

01626 335775

[www.newtonabbotcta.org](http://www.newtonabbotcta.org)

Ring and Ride, and Wheelchair Accessible Vehicles available

Provides a range of community transport services, including ring and ride, community car, and wheelchair-accessible vehicles.

Area covered: Abbotskerswell, Ashburton, Ashton, Bickington, Bishopsteignton, Bovey Tracey, Bridford, Buckfastleigh, Christow, Chudleigh, Coffinswell, Dacombe, Denbury and Torbryan, Haccombe with Combe, Hennock, Highweek, Ilsington, Kingsteignton, Kingskerswell, Lustleigh, Newton Abbot, Ogwell, Stokeinteignhead, Teigngrace, Trusham, Widecombe-in-the-Moor

**Norton Brook Patient Transport Service**

01548 853551

[www.nortonbrookmedicalcentre.co.uk](http://www.nortonbrookmedicalcentre.co.uk)

Offers transport assistance to patients of Norton Brook Medical Centre for medical appointments.

Area covered: Norton Brook

**Okehampton & District Community Transport Group**

Unit 12, Okehampton Business Centre, Higher Stockley Mead, Okehampton, EX20 1FJ

01837 55000

[www.odctg.co.uk](http://www.odctg.co.uk)

Wheelchair Accessible Vehicles available

Provides community car services for medical appointments and a ring and ride service for shopping trips.

Area covered: Ashreigney, Black Torrington, Dolton, Halwill, Merton, Petrockstow, Winkleigh, Moretonhampstead

**Paignton Karing**

01803 524799

[www.paigntonkaring.org.uk](http://www.paigntonkaring.org.uk)

Offers transport services for medical appointments and social activities for Paignton residents.

Area covered: Torbay

**Redfern - Friends of**

01803 862073

[www.redfernhealthcentre.co.uk](http://www.redfernhealthcentre.co.uk)

Area covered: Bolberry, Churchstow, Galmpton, Kingsbridge, Loddiswell, Malborough, Salcombe, South Huish, South Milton, Thurlestone, West Alvington

**Riverside Surgery Befrienders - Bovey Tracy**

01626 832666

[www.boveytracey.gov.uk/Riverside-Surgery-Befrienders/Bovey-Tracey/](http://www.boveytracey.gov.uk/Riverside-Surgery-Befrienders/Bovey-Tracey/)

Offers transport services for medical appointments and social visits for patients of Riverside Surgery.

Area covered: Bovey Tracey

**South Brent & District Caring**

01364 700282

[www.sbadc.org.uk](http://www.sbadc.org.uk)

Provides transport assistance for medical appointments and essential journeys for South Brent residents.

Area covered: Diptford, North Huish, Rattery, South Brent

**TASS (Tavistock Area Support Services)**

01822 616958

[www.tasstavistock.org.uk](http://www.tasstavistock.org.uk)

Provides a range of services, including community car, and accessible vehicles for Tavistock residents.

Area covered: Tavistock and surrounding area

**Totnes Caring**

The Mansion, 36 Fore Street, Totnes, TQ9 5RP

01803 865684

[www.totnescaring.org.uk](http://www.totnescaring.org.uk)

Volunteer cars and Wheelchair Accessible Vehicles available

The organisation provides a range of services to support older people, including transport, befriending, and assistance with daily tasks.

Area covered: Ashprington, Blackawton, Cornworthy, Dartington, Diptford, Halwell and Moreleigh, Harberton, Rattery, Staverton, Stoke Gabriel, Totnes

**Volunteering in Health (Teignmouth)**

01626 771695

Volunteer cars and Wheelchair Accessible Vehicles available

They offer a range of services aimed at improving the well-being of local people, including transport to and from hospital and other medical appointments, as well as a befriending service for patients who are not able to get out and about much and are feeling lonely.

Area covered: Bishopsteignton, Chudleigh, Shaldon, Stokeinteignhead, Teignmouth

**Yelvercare (Yelverton)**

07775 695864 (available between 10 am and 1 pm, Monday to Friday)

[www.yelvertoncommunityprojects.org](http://www.yelvertoncommunityprojects.org)

Yelvercare provides various services to residents in the Yelverton area, including transport for medical and social appointments, shopping assistance, dog walking, a lunch club, limited befriending, and DIY help. Residents can request assistance by calling the provided phone number during the specified hours

Area covered: Yelverton

## Ring and Ride and Community Minibus Services

Door to door minibus transport to the shops and days out. All are wheelchair accessible, very social and fun. Drivers will assist you in getting in and out of your house and even carry your shopping. Please contact them directly for more details.

<b>Access Plymouth</b>
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01752 600633
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<a href="http://www.accessplymouth.co.uk">www.accessplymouth.co.uk</a>
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Ring and Ride, and Wheelchair Accessible Vehicles available
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Area covered: Plymouth
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<b>East Teignbridge (Dawlish) CT</b>
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01626 888890
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<a href="mailto:office@etcta.co.uk">office@etcta.co.uk</a>
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<a href="http://www.dawlish-mobility.co.uk">www.dawlish-mobility.co.uk</a>
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Provides door-to-door transport for people who find it difficult to use conventional public transport, especially for medical, shopping, and social trips
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Area Covered: Ashcombe, Bishopsteignton, Dawlish, Exminster, Ideford, Kenn, Kenton, Mamhead, Powderham, Shaldon, Starcross, Teignmouth
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<b>Ivybridge Ring and Ride</b>
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01752 690444
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<a href="mailto:info@ringandride.net">info@ringandride.net</a>
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<a href="http://www.ringandride.net">www.ringandride.net</a>
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Area covered: Bickleigh, Brixton, Cordwood, Dartington, Ermington, Harford, Ivybridge, Newton & Noss, Shaugh Prior, South Brent, Sparkwell, Ugborough, Wembury, Yealmpton
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<b>Newton Abbot Ring and Ride (Incl Totnes &amp; Dartmouth)</b>
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Tel: 01626 335775
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<a href="mailto:transport@newtonabbotcta.org">transport@newtonabbotcta.org</a>
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<a href="http://www.newtonabbotcta.org">www.newtonabbotcta.org</a>
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Area covered: Abbotskerswell, Ashburton, Bickington, Bovey Tracey, Broadhempston, Buckfastleigh, Chudleigh, Coffinswell, Dartmouth, East Allington, Halwell, Ilsington, Ipplepen, Kingskerswell, Kingsteignton, Littlehempston, Marldon, Newton Abbot, Ogwell, Staverton, Stoke Fleming, Teigngrace, Totnes
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<b>Okehampton Ring and Ride</b>
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01837 55000
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<a href="mailto:office@odctg.co.uk">office@odctg.co.uk</a>
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<a href="http://www.odctg.co.uk">www.odctg.co.uk</a>
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Area covered: Beaworthy, Belstone, Bondleigh, Bratton Clovelly, Bridestowe, Broadwoodkelly, Chagford, Drewsteignton, Exbourne, Gidleigh, Halwill, Hatherleigh, Iddesleigh, Inwardleigh, Jacobstowe, Lifton, Lydford, Meeth, Monkokehampton, North Tawton, Northlew, Okehampton, Okehampton Hamlets, Sampford Courtenay, Sourton, South Tawton, Spreyton, Sticklepath, Stowford, Throwleigh, Thrushelton, Winkleigh.
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**Tavistock and District Ring and Ride**

07939 093232

Phone them for a link to their timetable

Area covered: Bere Ferrers, Bradstone, Brentor, Bridestowe, Buckland, Monachorum, Coryton, Dartmoor Forest, Dunterton, Gulworthy, Horrabridge, Kelly, Lamerton, Lewtrenchard, Lifton, Lydford, Mary Tavy, Marystow, Meavy, Milton Abbot, Peter Tavy, Sampford Spiney, Sheepstor, Stowford, Sydenham Damerel, Tavistock, Thrushelton, Walkhampton, Whitchurch

**Wheelchair Accessible Vehicles (including taxis)**

If you know of any other accessible services please tell us at [dasadmin@ndvs.org.uk](mailto:dasadmin@ndvs.org.uk)

**Driving Miss Daisy**

03330 146211

Exmouth

Mainly covers Exmouth, Budleigh Salterton and surrounding areas

[exmouth@drivingmissdaisy.co.uk](mailto:exmouth@drivingmissdaisy.co.uk)

**Freedomwheels**

01392 464206

[info@freedomwheels.uk](mailto:info@freedomwheels.uk)

Exeter and surrounding areas

Exeter and further afield, including hospital visits, day trips, and shopping

**Teignbridge Taxis**

01626 772287

[info@teignbridgetaxis.co.uk](mailto:info@teignbridgetaxis.co.uk)

Teignbridge and nearby locations, with wheelchair accessible vehicles available

**South Hams Taxis**

01548 852413

[info@southhamstaxis.co.uk](mailto:info@southhamstaxis.co.uk)

South Hams, covering areas like Kingsbridge, Totnes, Dartmouth, and more

**W.A.V.E (Wheelchair Access Vehicles Exeter)**

01392 25 25 25

[info@waveexeter.co.uk](mailto:info@waveexeter.co.uk)

[www.waveexeter.co.uk](http://www.waveexeter.co.uk)

Exeter and national travel options available with advance booking

**South Hams District Council – Accessible Taxi Services**

01803 861234

Many taxi firms operating in the South Hams area have wheelchair-accessible vehicles. For specific firms, you can check with the local council

**Teignbridge District Council – Wheelchair Accessible Taxis**

01626 336404

There are numerous wheelchair-accessible taxis within the Teignbridge area. As with South Hams, you can find specific operators by checking the council's directory

**Teignbridge Taxis**

01626 774444

info@teignbridgetaxis.co.uk

Wheelchair accessible vehicles available for local and long-distance travel across Teignbridge

**C & S Taxis**

01626 776222

bookings@cstaxis.co.uk

Wheelchair accessible taxis and private hire vehicles available

**South Hams Cabs**

01803 849000

info@southhamscabs.co.uk

Totnes, Dartmouth, Kingsbridge, Salcombe, Paignton, Torquay, and surrounding areas

**Dartmouth Taxis**

01803 839900

Wheelchair accessible vehicles available for local trips

**Devon Access Taxis**

01752 22 22 20

hello@devonacesstaxis.co.uk

We are a premium wheelchair taxi service in Plymouth, providing reliable, hassle-free and accessible travel

**Other Transport Services (bus, train, car share)****For more information go to**

[www.traveldevon.info](http://www.traveldevon.info)

Bus timetable books are available at your local Library.

**Fare Car**

0345 155 1015

devonbus@devon.gov.uk

[www.traveldevon.info](http://www.traveldevon.info)

Rural areas and local towns, with shared journeys available

**Hospital transport and advice****Patient Transport and Advice Service**

Criteria assessed assistance and/or referral to other transport services

0345 155 1009 - Plymouth and Devon

01803 656 777 – Torbay (including South Devon and Teignbridge)

For people who need extra help for medical reasons with transport to NHS arranged hospital appointments (not to GP Primary care) who:

- Are too unwell to travel by private car or public transport
- Will need skilled help to leave their home, or on the journey
- Require frequent treatment

## Financial help to get to hospital appointments

### Healthcare Travel Costs Scheme

Helping people on low incomes and eligible benefits may be able to reclaim travel costs to secondary care. You may be able to claim same day reimbursement at cashiers' offices at the receiving hospital or by post and will need evidence of:

- Benefit
- Appointment
- Receipt of expenses

Search online for - nhs help with travel costs (HTCS)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information or phone 01392 674806 or 0300 1231672

## For financial help with a range of health care costs (including transport)

### NHS Low Income Scheme

**£16,000 Single**

**£23,000 couple**

Helping people on low incomes access a range of health care costs (e.g. prescriptions) via an NHS means-tested benefit. Apply via Form HC1  
0300 330 1343

Search online for - NHS low income scheme (NHSBSA)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information and a paper copy of Form HC1 or phone 01392 674806 or 0300 1231672

Details believed to be correct March 2025

If you find any of these details are incorrect or out of date please let us know at [dasadmin@ndvs.org.uk](mailto:dasadmin@ndvs.org.uk)

### Devon Services

For contact information about a range of Public and Community service providers please go to

[www.devonservices.org.uk](http://www.devonservices.org.uk)