Devon Access to Services

"Improving access to information, services, representation and training"

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ndvs.org.uk/devon-access-to-services | Devon_Access_To_Services

Transport Options North Devon and Torridge

For updated lists: https://ndvs.org.uk/devon-access-to-services/ and scroll down

Community Car Schemes (individual transport for people with no alternatives)

All these services are subject to availability, have eligibility criteria and all services make a charge. Please contact them directly for more details

Age Well North Devon 01271 324488 www.ageconcernnorthdevon.org.uk Volunteer Car Service for older people across North Devon to medical appointments, weekly shopping, to the bank and prescription collections. Some lifts to day care and social events. Many other services available. Please see website or phone for details
Braunton Volunteers 01271 815222 Braunton, Georgeham, Heanton Punchardon, West Down Volunteer Car Service for hospital, other healthcare and dental appointments.
Combe Martin & Berrynarbor Community Car Scheme 07592 174971 Combe Martin & Berrynarbor Volunteer Car Service for residents of Combe Martin and Berrynarbor, for health-related appointments.
Holsworthy Rural Community Transport 01409 259001 www.pickme-up.co.uk Holsworthy and surrounding area Cars for care to essential appts, health centres, hospitals, dentists, chiropodists etc.
Ilfracombe Town Council Community Car Service www.ilfracombetowncouncil.gov.uk 01271 855300 Ilfracombe Volunteer Car Service to medical appointments.
South Molton & District Volunteer Bureau 01769 573167 (leave a message with a contact phone number for a call back) www.smvb.org.uk South Molton and outlying villages (including the Chumleigh area) Volunteer Car Service for medical appointments.

Torridge Volunteer Cars 01237 237200 www.torridgevolunteercars.co.uk Torridge and including Barnstaple Volunteer Car Service for medical, social, or domestic appointments.
Wooda Plus 01237 427813 Volunteer Car Service for medical appointments Wooda patients only (Bideford area).
Bude Age Concern 01288 355007 www.ageconcernbudedistrict.org Volunteer car service to hospitals and local GPs

Ring and Ride and Community Minibus Services

Door to door minibus transport to the shops and days out. All are wheelchair accessible, very social and fun. Please contact them directly for more details

North Devon Ring and Ride (Mid Devon Mobility) 01271 328866 www.middevonmobility.org.uk/services/north-devon-ring-ride/ Barnstaple and surrounding area Ring and Ride bus services. Contact them for details
Ilfracombe Community Minibuses (Inc Torridge Ring and Ride) 07709 121891 www.ilfracombecta.org North Devon and Torridge Ring and Ride bus, wheelchair accessible vehicles and community minibus hire
Holsworthy Rural Community Transport 01409 259001 www.pickme-up.co.uk Holsworthy and surrounding area Ring and Ride bus services. Community Group Minibus Hire (wheelchair accessible vehicles)

Wheelchair Accessible Vehicles (including taxis)
If you know of any other accessible services, please tell us at dasadmin@ndvs,org.uk

Ilfracombe Community Minibuses (Inc Torridge Ring and Ride) 07709 121891 www.ilfracombecta.org North Devon and Torridge Wheelchair accessible vehicles
North Devon Ring and Ride (Mid Devon Mobility) 01271 328866 www.middevonmobility.org.uk/services/north-devon-ring-ride Barnstaple and surrounding area. Ring and Ride bus services.

Rayners Taxi's 07718 482803 Bideford
Michelle Hembury South Molton 07800 669959
South Molton Taxi Service Ltd South Molton 01769 573636
Sure Taxis Ltd Ilfracombe 01271 865385
Silverline Cabs Bideford Bideford 01237 722044

Other Transport Services (bus, train, car share)

For more information go to www.traveldevon.info Bus timetable books are available at your local Library.

Hospital transport and advice

Patient Transport and Advice Service
Criteria assessed assistance and/or referral to other transport services

0345 155 1009 - Plymouth and Devon
01803 656 777 – Torbay (including South Devon and Teignbridge)
For people who need extra help for medical reasons with transport to NHS arranged hospital appointments (not to GP Primary care) who:

- Are too unwell to travel by private car or public transport
- Will need skilled help to leave their home, or on the journey
- Require frequent treatment

Financial help to get to hospital appointments

Healthcare Travel Costs Scheme
Helping people on low incomes and eligible benefits may be able to reclaim travel costs to secondary care. You may be able to claim same day reimbursement at cashiers' offices at the receiving hospital or by post and will need evidence of:

- Benefit
- Appointment
- Receipt of expenses

Search online for - NHS help with travel costs (HTCS)
Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information or phone 01392 674806 or 0300 1231672

For financial help with a range of health care costs (including transport)

NHS Low Income Scheme
£16,000 Single
£23,000 couple
Helping people on low incomes access a range of health care costs (e.g. prescriptions) via an NHS means-tested benefit. Apply via Form HC1
0300 330 1343
Search online for - nhs low income scheme (NHSBSA)

Please ask at the Patient Advice and Liaison Service (PALS) office at hospitals for more information and a paper copy of Form HC1 or phone 01392 674806 or 0300 1231672

Home from RD&E Hospital Service

Neighbourhood Friends
Rapid Response Service – return from hospital to home and practical support
Referrals can only be made by Health and Care Professionals
https://www.westbank.org.uk/neighbourhood-friends
01392 823690 or email: transport@westbank.org.uk

Details believed to be correct June 2026

If you find any of these details are incorrect or out of date please let us know at dasadmin@ndvs.org.uk

Devon Services

For contact information about a range of Public and Community service providers please go to

www.devonservices.org.uk